

STAR CODI News August 2017



Patsy Wilshire
General Manager

Message from the General Manager

Hello and welcome to your first newsletter from STAR Community Services. As you may know, STAR and CODI have merged their operations from July 1, 2017. Together, we aim to offer convenient, affordable and more efficient community transport services to all Ipswich residents.

As a community organisation STAR offers services to improve the lives of elderly, frail and those with disabilities. In addition to transport, we also offer a range of NDIS and Disability Support and Aged Care services including Home Care Packages.

The wellbeing of the community is at the heart of everything we do. Thanks to more than 120 volunteers who assist us in our day to day operations, we have supported thousands of community members, enjoy a healthier and more independent lifestyle.

We are proud to be servicing Ipswich alongside CODI. You'll still see the familiar green CODI logo on our vehicles, all around Ipswich- supporting the community members in their everyday life and helping them stay connected to the wider community.

Please visit www.starcommunityservices.org.au for more information or simply call 3821 6699. We look forward to hearing from you.



Melissa Bannerman
Care Services Manager

NDIS and Disability Support Services

As many Ipswich families start their NDIS journey, we are pleased to support them in making the most of their NDIS package. STAR is an approved Disability Services Provider under NDIS. With over 20 years of experience in serving the community, we understand that each one of us has unique needs, aspirations, and life goals. That's why we work with you to develop a personalised plan to meet your specific needs. If you need assistance in getting ready for your appointment with the NDIA, please contact our Care Services Manager Melissa Bannerman on 3821 6699 or email ndisenquiries@starcare.org.au

If you are an existing CODI Transport Client and you have an NDIS plan, your existing subsidy ceased on the date your NDIS plan was approved. If you have not contacted us to advise us of your plan, your service will revert to Private Passenger (PP) and you will receive an invoice for the services you have accessed at the PP rate. To avoid additional out of pocket costs, please get in touch as soon as you've had your NDIS meeting to discuss your ongoing transport needs.



Colleen Johnston
Care Coordinator

Aged Care for Ipswich Seniors

STAR offers a range of innovative and affordable care services for those aged 65 and over, including Home Care Packages, Companionship services and respite services. We are committed to putting you in control of your care. You have the choice and flexibility that enables you to live well and independently in your own home, for longer.

Call our dedicated STAR Care Coordinator, Colleen Johnston on 3821 6699. She will assist you with any queries, and help you select the most suitable aged care services that meet your care needs and suit your lifestyle.

Get moving around town in no time

Under the umbrella of STAR, you can access all your familiar CODI transport options plus a range of new services. We offer door-to-door transport for any resident of Ipswich, who needs assistance to and from social or medical appointments, or everyday tasks such as shopping, banking etc. Those aged 65 and over, may be eligible for government subsidy.

Get away from your ordinary day. Social outings are very important to keep our elderly socially active and emotionally healthy. With your participation, we're keen to reinstate the very popular Traveller's Club and Lunch Club services. Enjoy the outdoors and make new friends. Simply call us to register your interest in CODI social charters and Lunch Club or email Warren on info@starcommunityservices.org.au



Warren Doyle
Transport Manager



Kylie Hartley
CODI Coordination
Officer

We are moving

For your convenience and ease of access, we're moving our office to a great new accessible location. Kylie Hartley, your CODI Coordination Officer for many years, will look after all your transport requirements. She now also has the support of STAR call centre team to ensure smooth and convenient transportation for you and your family.

If you have any questions, comments or suggestions, please get in touch.
Call us on 3821 6699
Email info@starcommunityservices.org.au
Find us on Facebook @ [starcommunityservices](https://www.facebook.com/starcommunityservices)

You are invited!

Join us for a morning tea to celebrate the opening of our new office.

Wednesday Aug 23, 2017, 9:30-11am at Shop 1, No 5, Jacaranda Street, Booval.

Find out more about our services and meet CODI and STAR staff and volunteers.

Please RSVP by Aug 18.
Places are limited. Call 3821 6699 to book.