

# STAR Schedule of Fees – Home Care Packages

As at 1 August 2023

#### My Aged Care - Home Care Package Subsidies and Supplements

My Aged Care provides a range of subsidies and supplements for eligible Australians including Home Care Packages Levels 1-4

As at 1<sup>st</sup> July 2023, Home Care Package Levels are as follows:

Home Care Package Level	Daily Subsidy Rate	Yearly Rate
Level 1	\$28.14	\$10,271.10
Level 2	\$49.49	\$18,063.85
Level 3	\$107.70	\$39,310.50
Level 4	\$163.27	\$59,593.55

A full list of these subsidies and supplements and eligibility criteria can be found at:

https://www.health.gov.au/resources/publications/schedule-of-subsidies-and-supplements-for-aged-care

#### **STAR Community Services Schedule of Fees**

#### In Home and Daily Living Services

Those things that help you live as independently as possible such as:

- Personal care incl. showering, hygiene and grooming
- Domestic services including cleaning, changing linen, washing and ironing etc
- Shopping (note additional \$1.10 per KM travel costs)
- Respite in your own home

	Mon -Fri 6am – 8pm	Mon -Fri After hours	Saturday	Sunday	Public Holiday
Per Hour	\$67.14	\$75.15	\$93.63	\$113.34	\$131.82
Per Half Hour	\$46.81	\$51.74	\$65.29	\$78.84	\$92.40
Per 15min *	\$32.03	\$36.96	\$45.58	\$55.44	64.06
Travel to you	\$15	\$20	\$20	\$20	\$20

<sup>\*</sup> Conditions apply.

Other services such as home maintenance, lawn mowing and light gardening can be provided as required. Contact your Coordinator to help you get quotes and approval for these services.



### **STAR Schedule of Fees – Home Care Packages**

As at 1 August 2023

You can decide on what individualised supports you would like to get out and about and live the life that you choose (note additional \$1.10 per KM travel costs).

	Mon -Fri 6am – 8pm	Mon -Fri After hours	Saturday	Sunday	Public Holiday
Per Hour	\$67.14	\$75.15	\$93.63	\$113.34	\$131.82

#### **Health and Well Being Services**

Your package can pay for a range of nursing, allied health and physiology services. Your Coordinator will work hand in hand with you and your GP to identify and access the range of services you need to keep you healthy, happy and active.

All Home Care Package recipients can receive an initial assessment as well as an annual review by a Registered Nurse if there is a clinical need for this, however these are included for Level 3 and Level 4 Home Care Package recipients.

#### **STAR Nursing Service:**

Service	Fee	Unit
Initial Assessment – Occurs when you first	\$240	Included in your Care
sign on with STAR for your HCP		Management Fee for Level 3
		& Level 4 HCP
Annual Review	\$120	Included in your Care
		Management Fee for Level 3
		& Level 4 HCP
Ad Hoc Review	\$120	Per hour
Telehealth/ Phone Support	\$30 per 15min	15min increments
Routine Home Visit	\$60 per 30 min	30min increments
Wound Management	\$65	Per Visit
Dressing/ Visit		Dressings additional
Ad Hoc Assessments/	\$120	Per hour
Reports		
Continence Assessment – Assessment will	\$120	Per hour
take 3 – 5 hours depending on need		Some aids additional

<sup>\*\*</sup> Agency Nursing will be charged at the relevant Agency rate.

#### Allied Health:

Allied health services are delivered by your choice of provider and we will budget around their relevant fees and charges. We do not charge you extra for booking these services on your behalf.

#### **Social Connection Services**

Social connections are essential for health and well-being at all ages and your package can help you make and maintain these important relationships.

#### **Group Activities**

STAR has a range of group activities which are regularly advertised through the STAR Newsletter. We can also tailor group activities based on your interests or special requests. Talk to your Coordinator about these today.



## **STAR Schedule of Fees – Home Care Packages**

As at 1 August 2023

#### What does my Care Management fees cover?

Has A STAR HCP Client you will receive a dedicated Coordinator who will work with you and your network to support you to achieve your goals, needs and preferences.

If you are STAR HCP client with a Level 3 or 4 package you will automatically as part of your home care package receive a nursing assessment as you commence with STAR.

STAR Community Services Ltd is committed to providing you with personal and individualised support to maximise your Home Care Package.

#### And you will also receive

- Development of Care Plan and Budget suited to you and your circumstances
- Care planning and reviews with a Care Coordinator, Nurse or Practice Lead
- Personalised care and support through a dedicated team who will ensure you are receiving culturally safe services.
- Opportunity to meet and greet your staff prior to commences any services. The Team will ensure you receive culturally safe services.

#### What does my Package Management fees cover?

Has a STAR HCP Client the cost of fees of the Package Management supports the delivery of your HCP and can include the following services within the fees

- Your dedicated Coordinator will do a Budget management including processing of invoices from your nominated providers, regular reviews and monthly statements
- The Aged Care Team will be ensuring services are delivered to be Compliant with Aged Care Quality and Safety Standards
- Your dedicated coordinator and Practice lead will Ensure all Staff are suitable and have completed the mandatory probity check and received the relevant training required to ensure your receiving safe care.
- Your dedicated Coordinator will work with you to arrange allowable home modifications within the Aged Care Guidelines and Aged Related needs.
- A dedicated Team of Coordinator Practice Lead and finance team to ensure that you have Coordinated Services
- A dedicated Coordinator to organise third party services

Per Fortnight	Package* Management 15%	Care Management* 20%	Approx. Hours per Fortnight
Level 1	\$59.09	\$78.79	Up to 1
Level 2	\$103.93	\$138.57	Up to 2
Level 3	\$226.17	\$301.56	Up to 3
Level 4	\$342.87	\$457.16	Up to 4

<sup>\*</sup> This is charged as a monthly fee on the first day of each month



# STAR Schedule of Fees – Home Care Packages As at 1 August 2023

Currently, STAR Community Services does not charge a Basic Daily Fee if your Package meets your care needs. You may be asked to pay the fee if your current Home Care Package does not cover all of the services you request in your care plan, and are capped by the Federal Government.

#### **Income Tested Fees**

The income tested care fee is an extra contribution that some people pay, as determined through an income assessment. This fee is determined by My Aged Care and the Department of Health. This is the amount that you must contribute towards your home care package.

This fee is different for everyone. It's based on individual income, including your pension. However, full pensioners and people with an income up to \$31,140.20 do not pay an income-tested care fee.

You can use the My Aged Care fee estimator to find out if you need to pay an income-tested care fee and get an estimate of what the amount might be.

A full list of Home Care Package Costs and Fees can be found at: <a href="https://www.myagedcare.gov.au/home-care-package-costs-and-fees">https://www.myagedcare.gov.au/home-care-package-costs-and-fees</a>