

# STARNEWS



CLEVELAND OFFICE  
Shop 15, 152-166 Shore St West  
Cleveland Qld 4163

IPSWICH OFFICE  
Shop 1, 5 Jacaranda Street  
East Ipswich Qld 4103

Star Community Services is Brisbane's leading not-for-profit organisation servicing the community since 1996.

# Message from the CEO

STAR News July 2022

Dear all,

Hello and welcome to the July Newsletter.

With the completion of a big milestone – 25 years in service- STAR is looking towards the future with a renewed sense of motivation. We are aiming to co-create our future with our staff and clients. During July, our volunteers and staff are engaging in various creative workshops.



As a part of the extended STAR family, we are inviting our clients to join us in STAR Future Directions Initiative on Tuesday 16 Aug 2022 from 10 am at Comfort Hotel in Cleveland. Please see more details on page 5.

I would also like to please take the opportunity to remind you of an important policy that helps us in providing you with consistent and reliable services.

With our transport service, we are unable to change your scheduled trip times if less than 24 hours' notice is given. Our team schedules an average of more than 500 trip a day. If your appointment

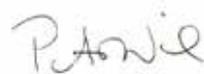
time changes at a short notice, we may not have a driver or vehicle available at the changed time. Please remember when you are given an option to change your appointment time, within the 24 hours, by your doctor or hospital you must let them know you are traveling with community transport and your pick-up/drop-off time has already been set and confirmed.

Please also make note of our updated fee structure for some of our services on page 11.

STAR and all other providers are facing the most unusual times. On one hand, we are experiencing growth with high demand for services and on the other hand, we are faced with workforce shortages. We ask for your patience and understanding while we manage our way through a tough period.

If you know of someone who wants to work for an organisation that values people and gives generously to the communities we serve, please ask them to visit our website [www.starcommunityservices.org.au](http://www.starcommunityservices.org.au) or call STAR and ask for more information about currently available roles.

The STAR team is always working towards doing better for our staff, volunteers, clients and the local communities we operate in. As always, we are keen to hear your feedback. Please complete the Client Satisfaction Survey and return to us in the postage paid envelope.



Patsy Wilshire, CEO

Call 07 3821 6699

Office Hours

Open Monday to Friday

8:30 am- 4:15 pm

2 Closed on Public Holidays

## Upcoming Public Holidays

8 August	Royal QLD Show: Redland, Logan, Moreton Bay Region
10 August	Royal Qld Show, City of Brisbane
26 August	Royal Qld Show, City of Gold Coast
3 October	Queen's Birthday



## OUR SERVICES AND LOCATIONS

This information is correct as of July 2022.

Please call STAR on 3821 6699 for updates.

<b>REDLANDS</b>	• NDIS Support Coordination	Available now	
	• Home Care Packages	Available now	
	• Transport for over 65s and NDIS clients	Available now	
	• Community Transport for non NDIS clients with disability, under 65 who are disadvantaged	Available now	
	• Social Support Group Activities for over 65s i.e. lunch clubs, social charters	Available now	
	• Social Support Individual Activities for over 65s i.e. Companionship program	Available now	
	• Technology Training Program for seniors	Available now	
	• Shopper Bus for seniors	Available now	
	• Home Modifications	Available now	
	• Assistance with Care and Housing	Available now	
	• Home Maintenance	Available now	
	• Gardening services	Currently unavailable to new clients	
	<b>IPSWICH</b>	• Home Care Packages	Available now
		• NDIS Services	Available now
• NDIS Support Coordination		Available now	
• Transport for over 65s and NDIS clients		Available now	
• Community Transport for non NDIS clients with disability, under 65 who are disadvantaged		Available now	
• Social Support Group Activities for over 65s i.e. lunch clubs, social charters		Available now	
• Social Support Individual Activities for over 65s i.e. Companionship program		Available now	
• Technology Training Program for seniors		Available now	
• Shopper Bus for seniors		Available now	
• Home Maintenance and Gardening		Available now	
• Assistance with Care and Housing	Available now		
<b>LOGAN</b>	• Home Care Packages	Available now	
	• NDIS Services	Available now	
	• NDIS Support Coordination	Available now	
	• Transport for over 65s and NDIS clients	Available now	
	• Social Support Group Activities for over 65s(Lunch Club)	Available now	
	• Assistance with Care and Housing	Available now	
	• Home Maintenance	Available now	
	• Gardening services	Currently unavailable to new client	
• Domestic Assistance	Currently unavailable to new client		
<b>DARLING DOWNS</b>	• NDIS Services	Coming soon	
	• NDIS Support Coordination	Available Now	
	• Transport for over 65s and NDIS clients	Available now	
	• Community Transport for non NDIS clients with disability, under 65 who are disadvantaged	Available now	
	• Home Care Packages	Available now	
	• Assistance with Care and Housing	Available now	
<b>GOLD COAST</b>	• Transport for over 65s and NDIS clients	Available now	
	• Home Care Packages	Available now	
	• NDIS Services	Available now	
	• NDIS Support Coordination	Available now	
	• Assistance with Care and Housing	Available now	
	• Home Maintenance	Available now	
	• Gardening services	Currently unavailable to new clients	



# STAR HOME CARE PACKAGES

Your care. Your choice. Our commitment to deliver.



Choose your staff



Exclusive access to social programs



Low flat monthly fee with no hidden charges



Dedicated care coordinator and consistent, reliable team



Personalised nursing care



Award winning organisation

## What is a Home Care Package and how to access it?

A Home Care Package is a coordinated package of care and services to help you live independently in your home for as long as you can. There are 4 levels of Home Care Packages ranging from level 1 for basic care needs to level 4 for high care needs.

More information on Home Care Packages is available on My Aged Care website [www.myagedcare.gov.au](http://www.myagedcare.gov.au) or call 1800 200 422. STAR Care Coordinators can explain what a Home Care Package is, without any jargon!

Once your home care package has been approved, STAR can support you make the most of it to support your goals.

Step 1: Have an ACAT assessment done

Step 2: Receive an approval letter from My Aged Care

Step 3: Call STAR to support you in designing your personalised care plan

Step 4: Be assigned a Home Care Package

## Why Choose STAR for your Home Care Package?

STAR Home Care Package will support your choice to live independently in your own home for longer. With STAR, you will be supported by a dedicated Care Coordinator and a consistent reliable support team.

STAR Home Care Package services include but are not limited to:

### In home help

- personal care e.g. showering, dressing
- help with domestic tasks
- grocery shopping
- meal preparation
- home maintenance and gardening
- flexible in home respite

### Transport and social

- award winning, door to door transport service
- one on one companionship
- join lunch clubs, go on day trips
- range of exclusive social activities to choose from that match your preferences and interests

### Health and wellbeing

- clinical care such as nursing
- allied health e.g. occupational therapy, physiotherapy, hydrotherapy, nutrition
- specialist service e.g. dementia advisory service and much more!

Call STAR to book your free one on one consultation.

### Personalised Nursing Care Available to STAR Home Care Package Clients

Book your one-on-one appointment with Registered Nurse- Mary Griffiths. Mary can help with a range of clinical supports including full clinical review, transition from hospital care, blood pressure monitoring, wound care and various other clinical supports.

Please call STAR on 3821 6699 to book your appointment.

# Embracing innovation and co-creation

STAR News July 2022

Since our origins in 1996, STAR has been on a journey to support older people and those with disability to live independently. Last year, we reached an important milestone of 25 years, which led us to update our mission and vision statement as below:

**STAR's Mission:** Delivering services that value people's unique skills, experiences and contributions, breaking down barriers to social and community inclusion.

**STAR's Vision:** To be known in the communities that we service for dependable client focused services that are flexible, diverse, sustainable, and innovative.

We are committed to finding innovative ways to support our clients with flexible and sustainable services. That's why we have introduced a series of initiatives to co-create our future with our staff, volunteers and clients.

July is innovation month at STAR. Our team will be busy brainstorming in a series of internal workshops. In August, we are hosting a client event to reflect on the origins of STAR and share our future directions.

Please join us to help shape STAR's future. See the details below and express your interest in attending at [www.starcommunityservices.org.au](http://www.starcommunityservices.org.au) or call Sima on 3821 6699.

**Tuesday  
16 August 2022**

FROM 10 AM -12 PM  
COMFORT HOTEL PACIFIC,  
128 MIDDLE ST,  
CLEVELAND

## STAR Future Directions Initiative 2022

Since 1996 STAR has supported the independence of the elderly and those with disability.

Today, we are an award winning organisation servicing over 10,000 clients in the communities of Redlands, Logan, Ipswich, Gold Coast and Darling Downs, with the support of over 150 volunteers.

To help plan our journey ahead, we'd like to invite you- our clients- to share your suggestions, ideas and feedback on our services. Please come along and be a part of STAR's future. Guest speaker from ADA Australia will talk about advocacy services available to older people. Meet STAR's seniors managers and team leaders.

**Transport available on request. Open to STAR clients only. Registrations are essential. Light morning tea will be provided. Call Sima on 3821 6699 to book your spot.**



# Get Social with STAR!

STAR News July 2022

Let's explore the outdoors, enjoy some lunch and make new friends!

Turn your weekly shopping trip into a social day out with STAR's EasyShopper!

Enjoy a coffee and chat with new friends from your local area. Sit back, relax and have a comfortable bus ride for a social shopping experience. Service available in Ipswich and Redlands.

## STAR Lunch Clubs

- Enjoy a lunch outing with new friends or bring along old ones!
- Visit popular lunch destinations in your local area
- Door to door transport
- **Logan: every Friday**
- **Ipswich: every Tuesday**
- **Redlands: every Wednesday & Friday**

## Easy Shopper Bus for Seniors

- Pick up and drop off from your home
- Shop for approx 2-3 hrs
- Assistance with heavy bags
- Easy access for trolleys and walkers
- New spots are now available in Ipswich! Call now to register.

## Redlands Monday Munchies

- Enjoy a half day outing with lunch
- Visit popular lunch destinations outside of Redlands
- Door to door transport.

Eligibility criteria and costs apply for all programs. Please check the fee at the time of booking. STAR can assist with the My Aged Care referral process. Call STAR on 3821 6699.

## UPCOMING SOCIAL CHARTERS

Get away from your ordinary day! Enjoy the outdoors with STAR Social Charters. Call 3821 6699 to book!



2 night/3 days trips to Toowoomba and the Gold Coast coming soon!

### IPSWICH

- 14/07/2022 Walkabout Creek
- 28/07/2022 Redlands Museum
- 11/08/2022 Mt Coot-tha and Botanical Gardens
- 25/08/2022 Whale Watching Cruise
- 8/09/2022 Caboolture & Abbey Museum
- 22/09/2022 Toowoomba Carnival of Flowers
- 6/10/2022 Government House
- 20/10/2022 Macleay Island
- 3/11/2022 Brisbane River Cruise

### REDLANDS

- 11/07/2022 Walkabout Creek
- 25/07/2022 Beaudesert Museum
- 8/08/2022 Mt Coot-tha and Botanical Gardens
- 22/08/2022 Whale Watching Cruise
- 5/09/2022 Caboolture & Abbey Museum
- 19/09/2022 Toowoomba Carnival of Flowers
- 3/10/2022 Qld Parliament House & City Gardens
- 17/10/2022 Koalas and Calypso Bay
- 31/10/2022 Brisbane River Cruise



My Aged Care Referral for Social Support Group is required. Bookings are essential. Fees apply. Date and venue are subject to change.

# Connection Fund

Dear Reader

I do hope your year is going well.

My name is Sarah\* and I am coming up to my 70th birthday. I am having a reasonable innings compared to many others and I was taught not to complain, even when I really want to with my painful joints and fading memory.

When I was younger, I would drive my sons around, worked in an office, cooked, cleaned, a bit of everything, you know what I mean, you would have done similar. Back then, there were so many people around to talk to and have a coffee with. I think we all lived busy lives and didn't really think about the distant future. How quickly that future arrived.

But, you know, I have a roof over my head, STAR helps me pick up food, medication and get to hospital appointments, so I am lucky. I was once in the hospital with only a nighty to wear and being released. Well, I would have felt a bit odd catching a bus in my night wear, so I called STAR. STAR staff brought clothes to the hospital, stayed with me and drove me home to make sure I got there safely. Without STAR's support, I am not sure what I would do. Their staff are platinum standard and I am grateful for the help they give when I am alone and struggling.

Unfortunately, I can't drive anymore, one of my boys is at peace and my other boy has a life interstate. These last few years have been difficult with cancer, twice, and so many other medical ailments. Medication and food costs

have increased, which means my pension needs to stretch that little bit more. I didn't know I was going to be alone at this time of my life.

There are a lot of people who can't make ends meet and need a little support in later life. STAR has told me that

they have a Connection Fund that has helped over 200 people so far. The fund supports people to go shopping, help around the house, provides someone to talk to, and transport to doctor and hospital appointments. These all seem like little things, but they are so important in our life.

Many of us elderly live thriftily on a pension and do our best. I ask that, if you have capacity, you please consider making a donation to the STAR Connection Fund. Your contribution will support the lives of many elderly people, who need that bit of extra help. It is important to let them know that there is someone who cares about them and that there is a life-line. It makes a huge difference and I thank you for any support you can give to the **STAR Connection Fund**.

Thank you for reading.  
Kindest regards

Sarah\*  
(\*Sarah asked for her name and photo to be changed for privacy reasons, which is always respected.)





## Oldmac Toyota

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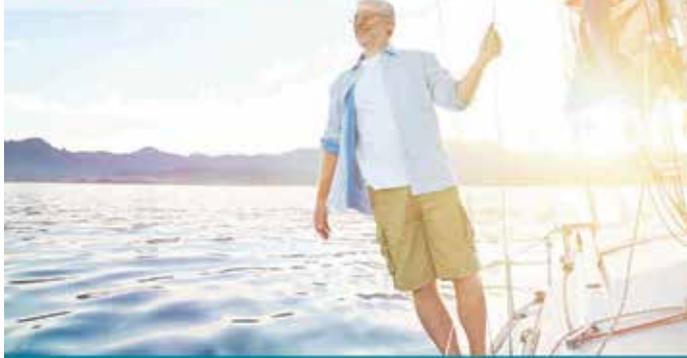


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\*Conditions apply. Commercials & 4wd's incur an additional oil cost. Some makes & models may incur extra charges. Valid until 30/05/2023





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# Celebration of Volunteers

Raby Bay Harbour Park Cleveland  
Saturday, 18 June 2022

Over 35 community groups were represented at the Celebration of Volunteers, giving out information and inspiration. The Redlands Coast community has outstanding volunteers who are truly valued and we thank you for the generous work you do. Congratulations to the four amazing winners of the Redlands Volunteers of the Year awards: Roger Brady from the Redlands Community Centre, Pam Tranter from Cleveland Forum Communicators, Adele Aitken from Meals on Wheels and Terry Manton from STAR Community Services (photograph).

Thank you to Dusan Stojic from Gardiner Chess for so many outstanding games of chess during the day, including a memorable game against Brisbane Broncos Buck and Darius Boyd. Leanne from Rainbow Faces brightened the faces of many many children and Old Macdonald's Farm and Community Connection's Jumping Castle were a big hit with the families. The Redlands Sporting Club Pipe Band, Welcome to Country by Che and Raymond Walker, The Redland City Ukes, Folk Redlands Band and sisterMISTER gave outstanding performances throughout the day. Community groups supplies lots of tasty food options. Oh, if you ever want a truly delicious experience, check out OMG Decadent Donuts Redlands. An exciting laser show by Mr Fireworks.

Thank you to sponsors Redland City Council, McCarthy Durie Lawyers, SS Signs & Vehicle Wraps, Hub68, Alex Gow Funerals, Oldmac Toyota Cleveland, Walker Corporation, Blue Harbour Financial Partners and Redland City Bulletin for enabling this event to be such a success.

To everyone involved in Celebration of Volunteers,  
THANK YOU!

## Community Groups in attendance

- Abundance College
- ADA Australia
- Cancer Council Redland Branch
- Chamber of Commerce Redlands
- Circle of Men
- Cleveland Forum
- Dementia Community Redlands
- Folk Redlands Band
- Genealogical Society Redland
- Lions Club of Redland City
- Make a Wish Foundation
- Maxima
- Mission to Seafarers
- Modern Country Music Redlands
- Night Ninjas
- Police Beat
- Sailability
- Scouts Victoria Point
- Redland City Ukes
- Redlands Coast Salad Bowl Gardens
- Redlands Community Centre
- Redland District Committee on the Ageing
- Redland Museum
- Redlands Sport Club Pipe Band
- Redlands Yurara Art Society
- Rotary Club of Capalaba/Cleveland
- Save the Children
- SES Cleveland
- Soroptimist International Bayside
- STAR Community Services
- Story Dogs
- The Cage Foundation
- U3A Redlands District Inc
- Variety Bash
- Volunteering Redlands



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**Oldmac Toyota**  
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(Chris Representing) Roger Brady from the Redlands Community Centre, Pam Tranter from Cleveland Forum Communicators, Adele Aitken from Meals on Wheels and Terry Manton from STAR Community Services



# Thank you to all STAR Volunteers

Volunteers make an extraordinary contribution to our community. Volunteers are vital in building a strong community and volunteers help STAR to achieve its mission of delivering services that value people's unique skills, experiences and contributions, breaking down barriers to social and community inclusion. Thank you!

Congratulations to the STAR Community Services' volunteers who were nominated for Volunteering Redlands Volunteer of the Year Award. Congrats to Heather Drover, Ellie Best, Chris McDowell, Tracey Turner, Marie-Claire Cox, Terrie Ward, Russell Cibalic, Adele Tresillian, Terry Manton, Chris Daniell, Judith Larney, Sue Hardy and Catherine Gordan.



STAR Board Director, Col Sutcliffe OAM with volunteers who have been with STAR for over 10 years Cheryl Casey, Ronald Ross and David Niebling



Proudly serving the community since 1978

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[www.alexgowfunerals.com.au](http://www.alexgowfunerals.com.au)

# UPDATED Transport Fees for CHSP clients (effective 1 Sep 2022)

Distance	Fare*
Less than 20 km	\$9
20 km-30 km	\$22
Over 30 km	\$2 per km
Over 50 km	By negotiation
Attendants	50% of passenger fare
Private passenger	\$2 per km, 10 km min



\* Transport Fare is based on total distance travelled. When you book your trip, we calculate the distance to determine your fare upfront. Fees are subject to change with notice. Please contact STAR for more information.

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## Important reminders for your transport bookings.

To deliver timely, consistent and reliable transport services to our clients, we have certain procedures in place. Please make note of requirements below regarding your transport bookings. Your understanding is much appreciated and will help us in allocating our resources efficiently and serving you better.

### 1. 24 hours notice required for any changes to your scheduled transport trip

We are unable to change your scheduled trip times, if less than 24 hours' notice is given.

**Why?** Our team schedules an average of 500 trip a day across several locations. If your appointment time changes at a short notice, we may not have a driver or vehicle available at the changed time.

Hence, please remember that if you are offered an option by your medical centre or hospital to change your appointment time within less than 24 hrs of your scheduled trip- you must let them know you are traveling with community transport and your pick-up/drop-off time has already been set and confirmed.

2. To make a transport booking please call between 9:00am - 2:00pm, Monday to Friday. All bookings should be made at least 2 working days before the travel date.

3. Cancellations with less than 24 hours notice will incur 100% of the service fee.

4. Please allow for traffic delays when waiting for your driver to arrive.

5. Please book your non-medical appointments outside of the peak hours, between 10.30am – 2.00pm.

6. Please use transit lounges at the hospitals so we can get in touch with you if needed.

7. When making a payment for your STAR invoices online, please note your invoice number or your name in the reference field. This helps us match your payments with your invoices.

8. Please put on your STAR ID lanyard while waiting to be picked up by STAR. This helps the STAR drivers locate you. If you don't have one, ask your driver for a STAR ID next time you travel. Cost \$2.

# Assistance with Care and Housing Support for Seniors

- Do you feel that your living conditions are unsafe or unhygienic?
- Is it difficult for you to safely access some areas of your house because of excessive clutter?
- Is your quality of life being affected by the accumulation of items?
- Are you overwhelmed with your living conditions but not sure where to look for support?

## *Secure housing support service for seniors*

- Has your property owner asked you to leave?
- Is your housing at risk from a breach notice or public health order?
- Are you at risk of homelessness?

STAR is on hand to offer advice, guidance and support for you to find your next property, if your current one is at risk.

**Call STAR today on 3821 6699 and ask for the Assistance in Care and Housing Program.**

\*Eligibility requirements and terms and conditions apply. This service is government funded for eligible clients in Redlands, Logan, Darling Downs, Ipswich and Gold Coast.\*

STAR offers a service for people who may be living with clutter:

- Non-judgemental, confidential assessment of your decluttering needs
- 1:1 assistance with sorting through your belongings
- Removal of unwanted goods
- Deep clean of unhygienic areas
- Emotional support throughout the whole process.

## Message from STAR Sponsor



### **Selling your home should be stress-free.**

Selling your home is one of the most important financial decisions you'll ever make. With a proven process to deliver you the best possible price, McGrath Estate Agents can unlock value in your home you never knew existed. Our six step approach will deliver more buyers and the best possible sales result.

We'd love you to experience the McGrath advantage, just call us today !

**P:** 07 3128 2770

**E:** [fombaysidecleveland@mcgrath.com.au](mailto:fombaysidecleveland@mcgrath.com.au)

**McGrath**  
BAYSIDE CLEVELAND

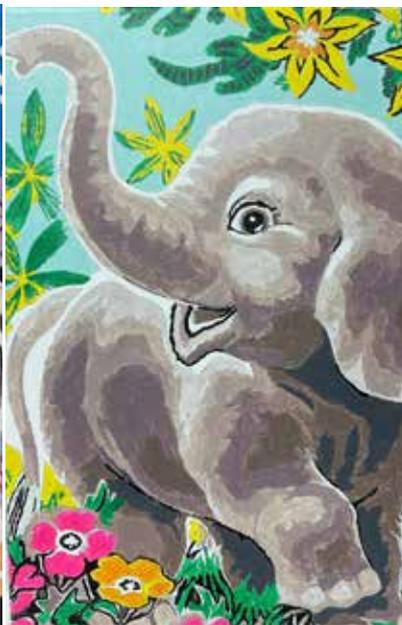
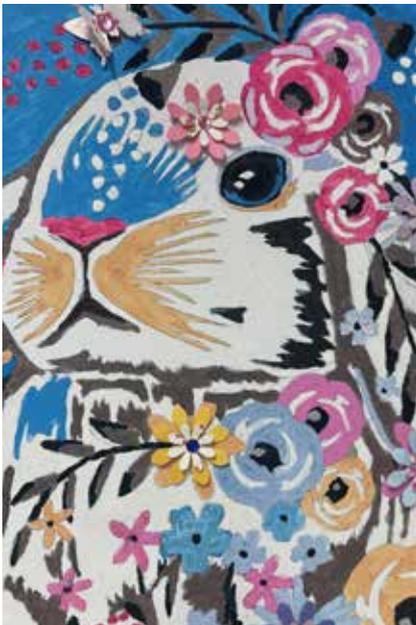
# Adele finds joy in art!



These beautiful art pieces are currently on display at STAR's Cleveland office- courtesy of Adele Tresillian!



Adele is a much valued member of STAR family- both as a client and a volunteer. Like many of us, Adele found herself more anxious during the many months of COVID restrictions and lockdowns. It was during those unsettling times when Adele turned to art.



Creating bright and intricate art creations not only gave Adele structure and comfort but also brought joy to people around her. She uses many different art techniques including wooden craft.



Adele has brought some of her beautiful pieces to the STAR office to share the powerful positive effect of art with her colleagues. Thank you Adele.



## Important note for NDIS clients

All NDIS clients of STAR would have recently received a letter from STAR about the release of new NDIS price guide on 1st Jul 2022. We have now received the new price guide and hence updated our agreements and quotes. Therefore, all NDIS clients of STAR will receive new agreements and quotes over the next coming weeks in the mail. Once you receive your new documents, please sign and return to STAR asap to ensure continuity of services. If you have any questions, please feel free to give us a call on 3821 6699 or email [ndisenquiries@starcare.org.au](mailto:ndisenquiries@starcare.org.au)

## UPDATED Fees for STAR Tech Program effective Sep 1 2022

**New Devices plus training- \$99**

**Training on your own device - \$49**

Available in Redlands & Ipswich.

Please call STAR for details.

# STAR spotlight- Chris Daniell

Chris has been Volunteering with STAR since early 2019. He has been assisting us around the office in a variety of ways with different tasks.

Chris brightens everyone's day when he arrives in the office. His big, joyful hello gives us all a reason to smile. He loves his elbow pumps and tries to get in a sneaky hug. He loves telling us what he is doing after work especially when he is going bowling!

Since starting with STAR a couple of years ago, Chris has certainly come out of his shell and is very interactive with all of us. We all look forward to him being here on Wednesdays. To show our appreciation for his valued services, Chris was recently presented with the Volunteer Recognition Award.



*Special note: "We have been so grateful that you have given Chris the opportunity to do the voluntary work, which has only helped to develop his NDIS goals and skills by becoming more independent and confident in his daily living."*

*From Chris's parents Mr and Mrs Daniell.*

## STAR Spotlight: Sue Goddard

I started volunteering with STAR in August 2020. I moved back down to Cleveland in January 2020 from the Sunshine Coast. I have a large family here.



My role with STAR is to assist the seniors fitness classes on Tuesday, Thursday and Friday. I set up the gymnasium with all the seats that are needed for the class for the day. Then, of course, the most important thing is I make a cup of tea or coffee for all the lovely clients who are so motivated to stay fit and keep well. It is magic to see all the chats and friendships that have eventuated.

I thoroughly enjoy my time with STAR clients and I really value the fact that I have met so many wonderful people.

My hobby is walking and since moving to the area I have joined two of the local walking groups and really enjoy my involvement.

Volunteering and walking have both been a great way to meet some fabulous people.

# ADA Australia Advocacy

## What is an Advocate?

An advocate is someone who stands beside you and works solely on your behalf and at your direction.

An Advocate can

- support you to ensure your rights are upheld
- support you to work through a problem with your aged care service provider
- provide accurate information

If you would like to know more about your rights and responsibilities, contact Aged and Disability Advocacy Australia (ADA formerly QADA) on 1800 818 338 or visit [www.adaaustralia.com.au](http://www.adaaustralia.com.au)



## Rights & Responsibilities

### Your Rights

The Charter outlines your rights when receiving care, including the right to:

- be treated with respect
- be involved in deciding what care will meet your needs
- have a written agreement between you and your service provider
- have your care and services reviewed
- privacy and confidentiality of your personal information
- be given information on how to make comments or complaints about your care
- have your fees determined in a way that is transparent and fair
- be given a copy of the Charter

### Your Responsibilities

The Charter also outlines your responsibilities when receiving care. This means you need to

- respect the rights of care workers
- give enough information to the service provider so they can deliver your care plan
- follow the terms and conditions of your written agreement
- allow safe and reasonable access for care workers at the times agreed in your care plan
- pay any fees outlined in your written agreement



All clients of STAR Community Services have rights and responsibilities under the User Rights Principles 2014.

STAR supports the Australian User Rights Principles of 2014.

To RSVP for any of the below events, please call Sima at STAR on 3821 6699.

# Upcoming STAR Events & Annual General Meeting

<p><b>STAR Future Directions Initiative</b></p>	<p><i>Tues 16/08 10 am-12 pm Comfort Hotel, Cleveland</i></p>	<p>Please join us to plan STAR's journey ahead! Share your suggestions, ideas and feedback to help STAR service the community better.</p>
<p><b>STAR Annual General Meeting</b></p>	<p><i>Sat 17/09, 10 am Lions Community Hall, 122 Shore St Nth, Cleveland</i></p>	<p>Full members have the right to appoint proxies. If a member appoints a proxy, the proxy must be a full member of the company. Bookings are essential. RSVP by Friday, 9 September 2022. Transport is available on request to eligible clients.</p>
<p><b>Redlands "Know Your Aged Care" Information Day</b></p>	<p><i>Tues 11/10 9 am- 12 pm Comfort Hotel, Cleveland</i></p>	<p>Get to know your aged care better! Come along to STAR's "Know Your Aged Care" information day and have your aged care queries resolved- all under one roof!</p>
<p><b>Logan "Know Your Aged Care" Information Day</b></p>	<p><i>Oct 2022 Date and venue to be confirmed</i></p>	<p>The sessions are being planned in October during the QLD Seniors Month 2022 in Redlands, Logan and Ipswich. More details about the date and venue for the sessions in Ipswich and Logan to be confirmed. Please express your interest in attending by emailing <a href="mailto:marketing@starct.org.au">marketing@starct.org.au</a></p>
<p><b>Ipswich "Know Your Aged Care" Information Day</b></p>	<p><i>Oct 2022 Date and venue to be confirmed</i></p>	<p>The sessions are being planned in October during the QLD Seniors Month 2022 in Redlands, Logan and Ipswich. More details about the date and venue for the sessions in Ipswich and Logan to be confirmed. Please express your interest in attending by emailing <a href="mailto:marketing@starct.org.au">marketing@starct.org.au</a></p>

## Proud Supporters of STAR Community Services



36 Middle Street  
Cleveland, 4163  
Phone (07) 3286 1300

