



STARNEWS

November 2023



*Thank you for your
5 and 10 Years of
service!*



07 3821 6699

www.starcommunityservices.org.au



STAR office locations

Shop 15, 152 Shore Street W,
Cleveland 4163

Shop 4, 36-38 Southsea Terrace,
Macleay Island 4184

Shop 1, 5 Jacaranda Street,
East Ipswich 4305

163 Palmerin Street,
Warwick 4370



STAR
Community
Services

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A few friendly reminders



New Phone Options

Please note the below new options when you call STAR

Press 1. For existing transport customers looking to make a Booking;

Press 2: For existing Maintenance/Gardening/Domestic Assistance/Modification clients to request a service or have a query;

Press 3: For ALL other services or general enquiries.

Taxi Vouchers

Taxi vouchers are available to Commonwealth Home Support Program (CHSP) clients as a back up when STAR's transport services are unavailable or you need to travel at short notice i.e. less than 2 days notice. Please call STAR to discuss more.

Booking Your Trip

To make a transport booking please call STAR between 9:00am - 2:00pm, Monday to Friday. All bookings should be made at least 2 working days before the travel date. Please note that occasionally, bookings may be closed earlier than the 48 hr

window if we reach our capacity for trips for the day. This decision may vary from day-to-day and depends on the demand for trips and available resources. To guarantee your trips, please book as early as possible.

Please help us by booking your non-medical appointments outside peak hours, i.e. between 10.30am – 2.00pm.

Cancellations

Cancellations with less than 24 hours notice will incur 100% of the service fee.

Traffic Delays

Please allow for traffic delays when waiting for your driver to arrive. Please use transit lounges at the hospitals so we can get in touch with you if needed.

STAR Lanyard

Please wear your STAR lanyard while waiting to be picked up by STAR. This helps the STAR drivers locate you. If you don't have one, please ask your driver for a STAR Lanyard next time you travel with us. Cost is \$2.

Changes to your scheduled trip

As there is a minimum of 24 hours notice required, changes to your scheduled transport trips are unable to be made if less than 24 hours' notice is given. This is because our team schedules an average of 500 trips a day across several locations. If your appointment time changes at short notice, while we will always attempt to help, we may not have a driver or a vehicle available at the changed time.

Please let the medical centre/hospital know that you are travelling by community transport and unable to change your scheduled trip at short notice.

UPCOMING PUBLIC HOLIDAYS

Monday 25 December 2023
Tuesday 26 December 2023
Monday 1 January 2024
Friday 26 January 2024

Message from the CEO



Dear all,

As we wrap up another year, I am proud to reflect on our collective achievements and growth as a community organisation.

STAR is more committed than ever to our core values of sustainability and safer services. Sustainability, for us, encompasses the reduction of organisational risks that enhance our ability to thrive in the future while minimising harm to our surroundings, our clients and our people. I will keep you up to date with our efforts in this direction.

I would like to also extend my heartfelt congratulations to the recipients of this year's STAR Employee Award. These awards recognise and celebrate the outstanding contributions of our staff who have gone above and beyond in delivering quality

Merry
Christmas
&
Happy New Year

service. Big thanks to those clients who took the time to put in their nominations.

We are delighted to share that STAR has been honoured with the Redlands Champions of Business Excellence Award in the Not For Profit category. This win comes a few weeks after the Logan Chamber of Commerce recognised STAR as the proud finalist in the 2023 Business Distinction Awards. We are delighted to receive these accolades and so proud to be of service to our clients and the communities we operate in.

Our Annual Secret Santa Appeal is in full swing. This is the time when we come together to spread festive cheer to our seniors who are alone at Christmas. Lets get behind it. More information is on page 8.

In closing, I want to express my deepest gratitude to each one of you – our clients, staff, and volunteers – for being an essential part of the STAR success. Your unwavering support and commitment is instrumental in our continued improvement. May you have a joyous and peaceful holiday season, and may the coming year be filled with happiness, and new opportunities. Warmest regards,

A handwritten signature in black ink that reads "Patsy Wilshire".

Patsy Wilshire, STAR CEO





Trust STAR to Coordinate Your Home Care Package

Your Home Care Package is meant to support your independence and well-being. If you have an approved Home Care Package, but unsure of how to make the best use of the allocated funds, give STAR a call today! Our team is available to assist clients in Darling Downs, Ipswich, Logan, Gold Coast and Redlands including the Bay Islands.

Yvonne lost her hearing aids, just before she was due to go into the hospital. Her support team helped her access headphones with a speaker, so she can communicate with the hospital staff.



Bob and Paul* are both rediscovering their interest in fishing.

In fact, they are planning a fishing trip for other fishing enthusiasts.

This is how STAR Clients are making the most of their Home Care Packages!

Margaret* does not see her Gold Coast based family regularly.

Through her package she is able to access transport so she can meet her family for Christmas lunch and open presents with them.

Patricia* met a lovely friend at one of STAR's Social Group activities. Both love to dance!

Patricia is making the most of her transport funding to include trips to dancing sessions with her friend.



*Names changed to protect privacy.

Please Note End of Year Closures As Below

Programs	END DATES IN 2023	START DATES IN 2024
Ipswich Lunch Club	-	6 Feb 2024
Ipswich Social Charters	-	15 Feb 2024
Redlands Social Charters	11 Dec 2023	12 Feb 2024
Redlands Lunch Club	6 Dec 2023	7 Feb 2024
Redlands EasyShopper Bus	21 Dec 2023	16 Jan 2024
Redlands Fitness Classes	Tues 5/12, Thur 7/12, Fri 8/12	Early Feb (To be confirmed)
Redlands Monday Munchies	4 Dec 2023	5 Feb 2024

If you identify as socially isolated, please call STAR and ask us how we can assist you while the social programs are on break.

Let's Get Social

**Stay Social.
Get Active.
Learn a new skill.
Call STAR to join
in!**



Fitness for Seniors

Stay on top of your health while enjoying a fun fitness session designed especially for you. STAR Fitness Program helps you maintain strength, mobility and stability. The program is run by a fully qualified fitness instructor. Available in Redlands and Ipswich.

Lunch Club

A good meal is best shared. Come along to STAR Lunch Club and make new friends in your neighbourhood. Enjoy a lovely lunch with great company. Cost is \$40 which includes transport to and from the venue, and the cost of a meal. Our lovely companion support volunteers are on hand to help if needed. Available in Redlands and Ipswich.



Upcoming Day Trips/Social Charters

Get your diaries out and plan something fun today! We have organised a busy calendar for you with our full day social charters. All day trips have morning tea and lunch breaks along the way at pre-selected venues.

To book simply call STAR on 3821 6699 and press option 1. Bookings can be made 1 month in advance. Destinations may change with notice. Costs and eligibility criteria apply. My Aged Care referral code for Social Support Group and transport is required for new clients to use this service. STAR can assist with the referral process.



- February 2024

- **Day trip to Redcliffe**

- Redlands: 6/02/2024; Ipswich 08/02/2024

- **Day trip to Surfers Paradise**

- Redlands: 19/02/2024; Ipswich 22/02/2024

- March 2024

- **Day trip to Fernvale in Somerset region**

- Redlands: 04/03/2024; Ipswich 07/03/2024

- **Day trip to Tamborine Mountain**

- Redlands: 18/03/2024; Ipswich 21/03/2024

* Eligibility criteria applies for all CHSP services. Please call STAR for assistance with the My Aged Care referral process.



Warwick Morning Tea Information Sessions



STAR is hosting a series of morning tea sessions for the residents of the Southern Downs community. Have a look at the schedule and book your spot by calling STAR today. Entry is free. Enjoy a cuppa and light morning tea.

Where? STAR Office located at 163 Palmerin St, Warwick.
When? As per the dates below.

- 24 November 2023, 10 am - 11:30 am
Let's discuss how to make the most of your NDIS package. What is NDIS Support Coordination?
- 5 December 2023, 10 am -12 pm
Community Day. Let's celebrate our local community volunteers. Come along and meet your local STAR team. Bring along a friend and enjoy light lunch.
- 23 February 2024, 10 am - 11:30 am
Come and talk to STAR Care Coordinators about Home Care Packages and other services that can support you in enjoying your independence for longer.

We organise a range of events in various locations. These events are open to all STAR clients and those in the community who are interested in aged care or disability support services. If you would like to attend an information session, please give us a call on 07 3821 6699.

DO YOU OR SOMEONE YOU KNOW, NEEDS ASSISTANCE WITH TRANSPORT COSTS?

Ask STAR about the eligibility to access subsidised transport through the Community Transport Funding.

AVAILABLE IN DARLING DOWNS, IPSWICH AND SURROUNDING AREAS, AND REDLANDS INCLUDING SOUTHERN MORETON BAY ISLANDS.

Community Transport Program Service Users must:

- Be under 65 years of age
- Unable to access transport through other funding schemes e.g. NDIS
- Experience transport disadvantage as a result of being:
 - A person with a disability
 - A person with a mental health condition
 - A person with a chronic health condition
 - A person who is financially disadvantaged and has limited access to affordable private or public transport
 - an unpaid carer travelling in their role as a carer

Redlands RSL Grant

Thank you to the Redlands RSL Community Grants 2023, that donated two Lifepak CR2 essential defibrillators to STAR. One defibrillator will go in STAR's Macleay Island office and the other in our Grant St, Cleveland office. Having these devices available will give health security to both senior volunteers and clients. "A defibrillator on property can be the difference between life and death" St John Ambulance.

STAR has senior volunteers and clients in the Macleay Island office together with staff and senior volunteers in the maintenance office. It is of vital importance that STAR has defibrillators to train with and to use in case of an emergency.

Thank you to the Redlands RSL for all the support you give to the community through your Community Grants.



It makes good sense to plan ahead

We all deserve a meaningful farewell and what better way to guarantee it, than by pre-arranging it yourself. You get to choose exactly what you want and in doing so, you're lifting the burden off your family so they can focus on honouring your life.

ALEX  GOW

Pre-arranged Funerals

Brisbane 3851 7800 | Browns Plains 3800 7500
Redlands 3821 4570 | Deception Bay 3888 3535
alexgowfunerals.com.au

Ipswich and Redland Tech Expo

Recent research suggests that more seniors are using technology frequently.

That's promising and presents a huge opportunity for important discussions about making the most of digital tech in retirement, accessing online services such as libraries and online safety.

STAR's Ipswich and Redlands Tech Smart Seniors Info

day and Expo were successful events that brought all these important conversations to the forefront.

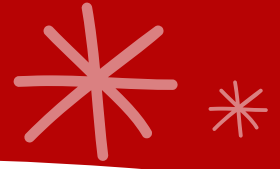
A huge thanks to Redland City Council Mayor and Councillors' Community Benefit Fund and Ipswich City Council and Mayor for their support.

Participants got the opportunity to meet with the reps from Libraries Telstra and hear from the experts from STAR Tech, a Better Ear, Seniors Enquiry Line and Cyber Prevention and Engagement Team from QPS. They were brilliant days of information exchange.





BECOME A SECRET SANTA



G'day

Christmas comes around so quickly as we prepare to enjoy time with our family and friends. Sadly, there are many elderly in our community who have no one in their lives, spend Christmas alone and feel the utter sadness of isolation.

I invite you to support STAR Community Services and 'Become a Secret Santa'. Your gift will mean so much and bring such joy to an elderly person who may be struggling to cope with being alone on Christmas Day.

Let's come together to show our elderly that we care.

Bruce Paige



How to become a Secret Santa



You can make a donation by scanning the QR code



OR

Make a donation on the Secret Santa slip in this Newsletter.

OR

Donate a gift or non-perishable food items, that are suitable for a person over 65 years of age at one of the drop-off points on the opposite page.

Give a Gift that Gives a Smile

Your gift will be treasured by an elderly person in your community who is on their own this Christmas.



SUGGESTIONS
Tea cups, socks, coffee, vouchers, pamper packs, hand-cream, fruitcake, crockery, household goods, non-perishable food items or anything that inspires you!

Secret Santa Drop off points

Gold Coast

- Eden Cafe Bar Catering, 50 Cavill Ave, Surfers Paradise
- Helloworld Travel, Shop 13, Southport Park Shopping Centre, Southport Park
- Oasis Dental Studio, 21/15 Victoria Ave Broadbeach
- Meaghan Scanlon MP, Units 4 & 5, 12 Ferry St, Nerang

Ipswich

- City Cave 5/260 Brisbane St, West Ipswich
- City Cave, Spring Lake Metro Shopping Centre, Shop 4, 1 Springfield Lakes Blvd
- Ipswich Central Library, Nicholas St, Ipswich
- Jennifer Howard MP, 125 Brisbane Rd, Booval
- Luke Gregory Hair, 1C Glebe Rd, Newtown
- Redbank Plains Library, Moreton Ave, Redbank Plains
- Redbank Plaza Library, 1 Collingwood Dr,
- Rosewood Library – 15 Railway St, Rosewood
- Springfield Central Library, Cnr Main St and, Sirius Dr, Springfield Central
- STAR office 5 Jacaranda Street, East Ipswich
- Wow Mobility 4/160 Brisbane Road, Booval

Logan

- Bendigo Bank, Shop 1-2, 54 Bryants Road, Shailer Park
- Bendigo Bank, Shop 42 Springwood Mall, 34 Fitzgerald Ave, Springwood
- Bendigo Bank, 106 City Road, Beenleigh
- Bendigo Bank, 111-121 Grand Plaza Drive, Browns Plains
- Jim Chalmers MP, Unit 2A, Logan Central Plaza, 38-74 Wembley Rd, Logan Central
- King & Company Property Group, Shop 5, 3-5 University Drive (cnr Loganlea Rd), Meadowbrook
- LensPro, Shop 201B, Logan Hyperdome Shopping Centre Bryants Road, Loganholme
- Logan Physio, 2 Mallee St, Crestmead
- Prelude Dance Centre, Unit 1, 1 Parramatta Rd, Underwood
- The Quirky Quilting Co., Shop 1 / 3-15 Dennis Road, Springwood

Redlands

- Capalaba Library, 14 Noeleen St, Capalaba
- Cleveland Library, Middle Sts, Cleveland
- Fidelity Hearing Centre, 9b/120 Birkdale Rd, Birkdale
- GWH Dental, 36 Middle Street, Cleveland
- Grill'd Victoria Point, Lake Side Shopping Centre
- IGA Mount Cotton, 101 Valley Way, Mt Cotton
- IGA on Bloomfield, 207 Bloomfield St, Cleveland
- Kim Richards MP's office, H20, L 1, Lakeside Shopping Centre, 11-27 Bunker Rd, Victoria Pt
- McGrath Estate Agents, Shop 2, 152 Shore St West, Cleveland
- Oldmac Toyota, 54-56 Shore St, Ormiston
- Pat Barrett Realty, 380 Main Rd, Wellington Point
- Redlands Sporting Club, 20 Anson Road, Wellington P
- Shear Art Hair Salon, Shop 31 Redland Bay Shopping Village, 133 Broadwater Terrace, Redland Bay
- Shoreline Sales & Centre, 9 Jingeri Street, Redland Bay
- STAR Community Services, Level 1, 152 Shore St Victoria Point Library, 7-15 Bunker Rd, Victoria Point

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36 Middle Street
Cleveland



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Dr Valentina Belonogoff Dentist BDS (Qld)

Dr Alexandra Belonogoff Dentist BDS (Qld)

Michelle Burnett Dental Hygienist / Therapist

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- Same day ceramic crowns
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Introducing Willed

STAR has partnered with Willed to provide access to their convenient and budget-friendly online Will service.

If writing your legal Will is something you have been putting off because it's too hard or expensive, we have the perfect solution for you!

It's just \$159 to create a Will, and includes a free review by Willed's inhouse legal team, unlimited updates for the first 12 months and complementary customisations.

Discover more at www.starcommunityservices.org.au/get-involved/gifts-in-wills/ Or get started by scanning this QR code.



Seniors Walk

October was Queensland Seniors Month and this group of seniors made the most of it! Undeterred by the wet and cool weather, they turned up for the annual Redlands Seniors Walk for an early start.

Walking is proven to be one of the most effective ways to improve emotional and physical wellbeing, especially in good company. STAR is a long time supporter of this event as a principal sponsor. STAR's director Colin Sutcliffe OAM opened the walk and our volunteer drivers was on stand by to support any of the walkers if needed. Congratulations to Rdcota and all involved in organising the walk!



Morning Tea

We welcomed Caitlyn and Michelle from Bunnings Capalaba who gave a talk on indoor plants and container gardening at STAR's monthly morning tea.

Many STAR clients have small garden areas and limited ability to manage bigger areas. Armed with lots of gardening goodies to give away, the Bunnings team shared their knowledge on plants, fertilisers, lawn maintenance and answered a multitude of questions from those in attendance.

Everyone enjoyed the presentation, and the donated goodies were a much appreciated bonus - Thank you! Everyone is welcome to attend these free morning tea and information gatherings and meet new people. Call STAR on 3821 6699 to find out dates and times.



BREAKING DOWN BARRIERS TO PET OWNERSHIP

FREE PET SUPPORT PROGRAM FOR SENIORS

Golden Hearts™ breaks down the barriers that stand in the way of senior people owning pets - providing you peace of mind and support that will enable you to enjoy the benefits of animal companionship.

Benefits include 10% off pet products and services and 50% off C5 dog and F4 cat vaccinations.

VISIT AWLQLD.COM.AU, TALK TO US ON 07 5509 9033 OR SCAN THE QR CODE FOR MORE INFORMATION.



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 Ph. 07 3479 9968

oldmactoyotacleveland.com.au

*Conditions apply. Passenger vehicles only. Some makes & models may incur extra charges. Valid until 30/08/2023



STAR NDIS client Sarah had a fabulous time at Lone Pine Koala Sanctuary with her STAR support worker Tammy. They walked, chatted and saw koalas, platypus, Tasmanian devil, snakes, dingoes, and the list goes on! They even fed some kangaroos. Sarah said their fur was so soft and their tongue tickled when taking the food from her hand.

Sarah had her picture taken with a Koala and was so happy to end a memorable day with a Subway lunch!



Tammy & Sarah



Celebrating our NDIS Stars



STAR is your dedicated partner in your NDIS journey. Explore our range of personalised NDIS services designed to support you in reaching your personal milestones- whatever they may be!

Simply give us a call on 3821 6699 for more information. All our NDIS services are available in Logan, Ipswich, Darling Downs, Gold Coast and Redlands.

In the Spotlight : Bettina Brookes



Bettina joined STAR in Aug 2023. She brings a diverse background of experience across health, community and aged care settings in quality, compliance, education and change management. Bettina leads STAR's quality and compliance program, supporting us to drive a culture of continuous improvement, and oversees our feedback, complaints and incident management systems.

"I like to be part of a team that seeks to make a positive difference in people's lives. None of us are islands, it takes a team to succeed. There is so much need in our communities for care and services that enable people to live more independently and for longer at home."

"We are committed to being open to our clients' needs and listening to their feedback, to enable us to continually meet their individual needs in responsive and innovative ways." In her spare time, Bettina enjoys gardening, health and fitness, dance and spending time in the great outdoors. If you have any feedback, comments or complaints about STAR services, please contact Bettina on 3821 6699 or email BBrookes@starct.org.au

ADA Australia Advocacy

What is an Advocate? An advocate is someone who stands beside you and works solely on your behalf and at your direction.

An Advocate can

- support you to ensure your rights are upheld
- support you to work through a problem with your aged care service provider
- provide accurate information



For more information contact Aged and Disability Advocacy Australia (ADA formerly QADA) on 1800 818 338 or visit www.adaaustralia.com.au

Important information regarding STAR transport bookings during the Christmas 2023 and New Year 2024 period.



STAR Office will be closed on the below listed public Holidays hence no transport bookings are available on these dates:

Public Holidays

Christmas Day- Monday 25 December 2023

Boxing Day- Tuesday 26 December 2023

New Year's Day- Monday 1 January 2024

Transport is not available on these dates

On all the other days, STAR's transport service will operate as per normal. Please book your trips with confirmed dates and times as much in advance as possible. We appreciate your assistance and patience during this busy time of the year.

Current Transport Rates for CHSP Clients

Distance	Fare*
Less than 20 km	\$9.45
20 km-30 km	\$23.10
Over 30 km	\$2.10 per km
Over 50 km	By negotiation
Attendants/Carers	50% of passenger fare
Private passenger	\$2.10 per km, 10 km min



* The rates are effective from 1 Aug 2023. Fares are one way. Final cost is based on total distance travelled. When you book your trip, we calculate the distance to determine your fare upfront. Please ask the team if you require a quote prior to travel. Fees are subject to change with notice. Please contact STAR for more information.



Spreading the Sparkle of Friendship



Chris and Liz are often out and about on Thursdays, exploring a new international cuisine together.

Their newfound friendship started when Chris joined the newly launched STAR Friends Program. "I was seeking a connection to the outside world. I used to travel a lot and enjoyed exploring diverse cultures and foods. Thanks to STAR Friends, I can do all of that again. What's even better is that I get to do that with a friend!"

Liz is a STAR Friends volunteer. "Chris and I have so much in common. I always go home on a high on Thursdays. I am so happy that I found this volunteer role. After a lifetime of office work, this is so much more rewarding."

Would you enjoy visits from a STAR Friend?

If you are on a Home Care Package or on the national waitlist, you can join STAR Friends. A friendly visitor from your local community will visit you once a fortnight. You can choose to simply enjoy a cuppa together and chat, or

- go for a walk or an outing in the community
- play games together such as chess, cards
- do arts and crafts
- rekindle hobbies
- play or listen to music, connect with your friends and family, and more!

STAR Friends is a free service. It is currently available in Toowoomba, Darling Downs, Ipswich and surrounding suburbs, Redlands including Bay Islands and Logan. Please call Jessy Byrnes at STAR on 3821 6699 or email starfriends@starct.org.au

Connection Across Generations Biography Program

Each one of us have a unique story to share!

STAR is inviting expressions of interests from clients who would like to be a part of the Connections Across Generations Biography Program.

This is an opportunity for you to share your story, long forgotten dreams and adventures, accomplishments, challenges, love and loss and your journey!

You can leave behind a legacy for your family and record your unique history. A volunteer biographer will help you record your life story across 6-8 sessions (around 1 hour per week). On completion you will receive a printed copy of your very own biography.

Spots are limited. To express your interest or find out more information please call Jessy Byrnes at STAR on 3821 6699 or email biographyprogram@starct.org.au



This program is sponsored by the Brisbane Broncos' Charity Partner program.

Message from the COO



As we approach the festive season, I wanted to take a moment to extend my warmest wishes to you and your loved ones. Christmas is a time of reflection, gratitude, and spreading joy, and we are truly grateful to have clients like you who have made this year remarkable.



The spirit of Christmas reminds us of the importance of coming together, celebrating the moments that matter, and cherishing the relationships we've built. In this spirit, I want to express our heartfelt appreciation for your continued trust and partnership. Your support has been the cornerstone of our success, and for that, we are profoundly grateful.

As the Chief Operating Officer of STAR, I am committed to ensuring that your experience with our services continues to exceed your expectations. Our team works tirelessly to innovate and improve, guided by your feedback and needs. We look forward to another year of collaboration and growth.

May this Christmas season fill your homes with warmth and love, your hearts with peace, and your lives with happiness. We wish you and your families a festive celebration filled with laughter and cherished moments.

Thank you for your ongoing support and trust in STAR. We are excited to embark on another year with you. Merry Christmas and a Happy New Year!

Melissa Bannerman, STAR Chief Operating Officer

Proud Supporters of STAR Community Services



38 Middle Street
Cleveland, 4162
Phone (07) 5286 1300



Rights and responsibilities

All clients of STAR Community Services have rights and responsibilities under the User Rights Principles 2014.

Your Rights

The Charter outlines your rights when receiving care, including the right to:

- be treated with respect
- be involved in deciding what care will meet your needs
- have a written agreement between you and your service provider
- have your care and services reviewed
- privacy and confidentiality of your personal information
- be given information on how to make comments or complaints about your care
- have your fees determined in a way that is transparent and fair
- be given a copy of the Charter

Your Responsibilities

The Charter also outlines your responsibilities when receiving care. This means you need to

- respect the rights of care workers
- give enough information to the service provider so they can deliver your care plan
- follow the terms and conditions of your written agreement
- allow safe and reasonable access for care workers at the times agreed in your care plan
- pay any fees outlined in your written agreement

Client Advisory Group- Call for Nominations

As a community organisation, STAR operates for the community, by the community. Our clients are our partners in service design and delivery. That is why we are inviting you to join STAR's Client Advisory Group. A Client Advisory Group is a group of individuals that have an ongoing advisory or consultative relationship with STAR. The aim is to gather feedback, insights, and recommendations to improve STAR's products, services, or experiences. If you are receiving any of the below services from STAR, and would like to participate in STAR's Client Advisory Group, we would love to hear from you.

- Home Care Package recipients
- Clients receiving any of the below services as a Commonwealth Home Support Programme (CHSP) client - Domestic services, Home maintenance and modifications, Social Support (group), Social Support (individual), Transport
- NDIS Service Delivery Participants
- NDIS Support Coordination Participants

Nominations from all areas are very welcome. Current Client Advisory Group Members are welcome to reapply. Please contact Sue Edwards on 38216699 or email SEdwards@starct.org.au

Every **home** you sell or buy with McGrath Bayside

Supports an elderly person gain the services they need to stay in their home!



McGrath Bayside
is supporting



We have lifestyle specialists who can help you arranging cleaners, packing, removalists, preparing and listing your home for sale and move into the right place.

McGrath
BAYSIDE CLEVELAND

Get in touch with us today to discuss your next move
07 3128 2770 / 0404 552 770
gabih@mcgrath.com.au
Shop 2, 152 Shore Street West,
Cleveland

