

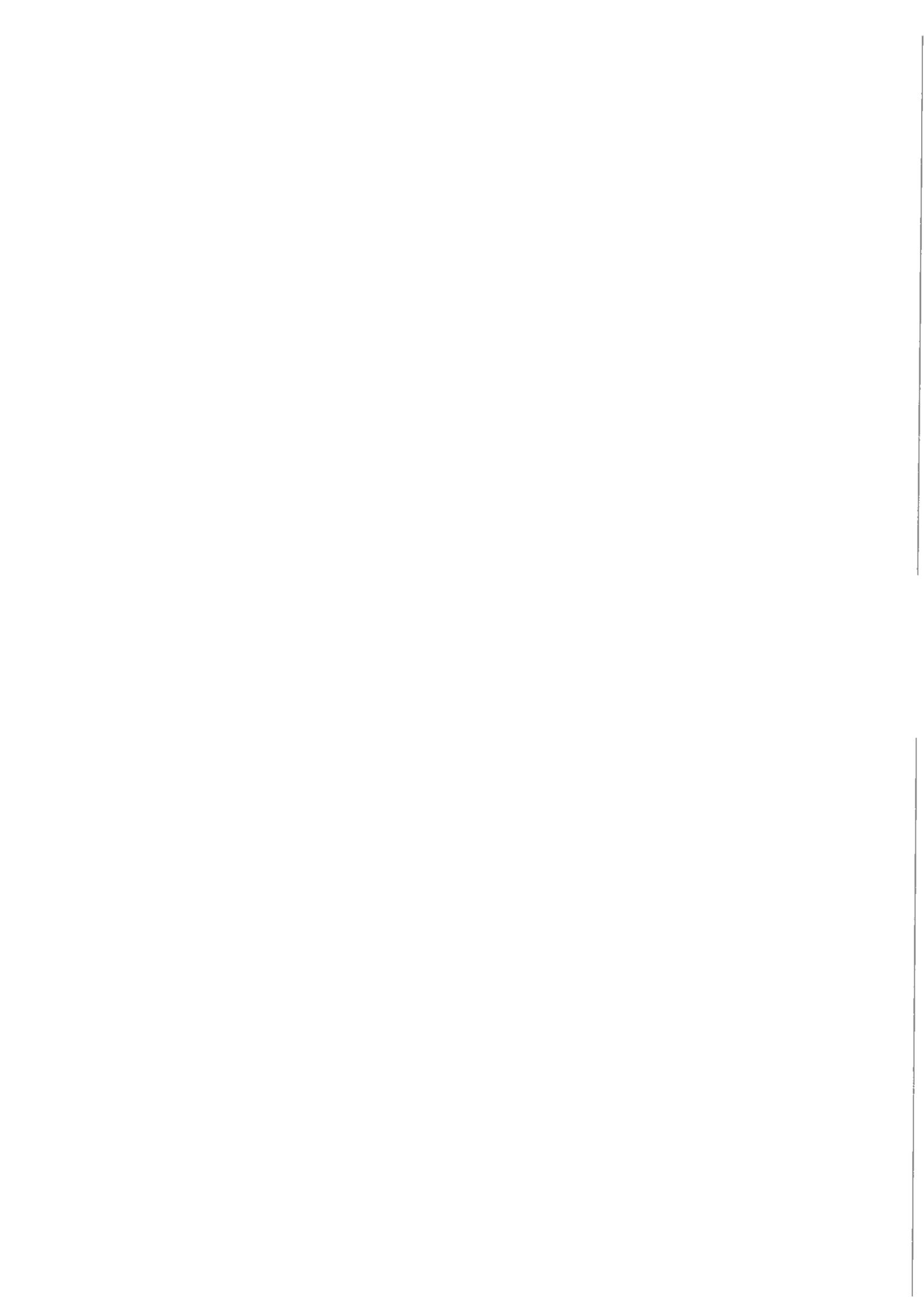
07 3821 6699

www.starcommunityservices.org.au

Annual Report 2016



STAR
Community
Services



Agenda

1. Welcome and opening
2. List of Board of Directors
3. Key Staff
4. Minutes of previous Annual General Meeting
5. Chairman's Report
6. General Manager's Report
7. Financial Report 2016
8. Light Lunch
9. New Website Launch

Key Staff

- Patsy Wilshire – General Manager
- Warren Doyle – Transport Manager
- Peter Mann – Business Development Manager
- Nectaria Chronopoulos – Office Manager
- Paul Barnes - Accounts
- Shalene Osvatics – Head Scheduler
- Julie Jones – Call Centre Supervisor
- Colleen Johnston – Care Coordinator
- Barbara Clay – Intake Officer
- Christine Plumridge – Receptionist and Administration
- Rob Fisher – Scheduler
- Geoff Johnson – Dispatch, Scheduler and Driver
- Al La Coste – Dispatch and Driver
- Deb Tearle – Volunteering Redlands

Minutes of AGM 2015

Minutes of the Annual General Meeting of Special Transport Assistance Redlands Association Inc, for 2015, held at 122 Shore St North, Cleveland.

Date	19 September 2015
Time opened	10:00 am
Present	Peter Mann; Rob Spencer; Ken Leigh; Meg Barclay; Pam Bridges; Margaret Martin; John Martin; Margaret Burkill; Myrna Davies; Cyril Hay; Brenda Richards; George Davies; Barbara Tollenaere; Doug Tearle; Josie Matthews; Deborah Tearle; Beryl Patterson; Rob Merli; Josie Hugo-Matthews; Leslie Roberts; Helen Barendrecht; Vilma Chancellor; Helen Dowty; Wynn Collins; Patsy Wilshire; Shalene Osvatics; Sharyn Patience; Chris Plumridge; Joan Dreon; Christine Saunders; Ivy Chancellor; Sonia Dowty; Andrew Laming
Apologies	Peter Harding; Marjorie Wallace; Councillor Karen Williams, Mayor of Redland City; Don Brown, MLA for Capalaba; Matt McEachan, MLA for Redland; Ron Moores; Shirley Moores; Les Roberts; Councillor Wendy Boglary.
Chairperson introduction and welcome	The Chairman acknowledged the original inhabitants of the Redland area and paid respect to their elders, past and present. He welcomed clients, staff, committee, honoured guests and friends. Rob mentioned an article from the Bayside Bulletin of 30 September 1997 which mentioned that STAR had 120 clients and 13 volunteers. This has now grown to around 2000 clients, 100 volunteers and 21 vehicles driven by 75 drivers, some paid and some volunteers.
Previous Minutes	Moved: Myrna Davies; seconded: George Davies THAT the 2014 minutes as distributed be accepted.
Business Arising	Nil
Chair's Report	Moved Rob Spencer; Seconded: Pam Bridges THAT the Chairperson's report and the Annual report be accepted.

Treasurer's Report	Moved: Rob Merli; Seconded: Barbara Tollenaere THAT the Treasurer's report, and the Audited Financial Report be accepted. CARRIED Business arising: Nil
General Manager's Report	Moved: Myrna Davies; Seconded: Meg Barclay THAT the General Manager's report be accepted. Carried.
Election of Office Bearers	Chaired by Ken Leigh.

NOMINATIONS

All nominations are dated within the proscribed time of 2 weeks prior to AGM held 19 September 2015

1. The Chair confirmed quorum for meeting under Constitution clause 21 and recognition of any proxies under Clause 35.
2. The Chair stated that under Rule 37 the Company must have three and no more than nine directors appointed and that under Clause 40, the term of directors appointed today, 19 September, does not start until the end of today's Annual General Meeting.
3. The Chair called for nominations to the positions of directors of the Company from persons who are eligible to be appointed directors under clause 38.4.
4. The Chair declared the names of eligible persons duly nominated for election to the position of Director of the company.
5. Pursuant to Clause 8.3, the Chair moved the resolution that the members present resolve to appoint all nominees to the position of director of the company be voted on together. (Seconded: Myrna Davies; CARRIED with no votes against the resolution).
6. Pursuant to clause 38.2, the Chair moved the resolution that each of the persons nominated as per the table above be elected as a director the company pursuant to Clause 38 until the end of the next annual general Meeting of the Company pursuant to Clause 40. (Seconded: Myrna Davies; CARRIED by show of hands).
7. The Chair declared these elected persons as the directors of the Company effective from the end of this Annual General Meeting.
8. The Temporary Chair relinquished the chair to the AGM Chair.

Appointment of Auditor	Moved: Rob Merli; Seconded: Meg Barclay THAT Karen King be appointed auditor for the year 2015-16. CARRIED
General Business	There was a short time for comments and questions from the floor of the meeting
Time Closed	11.05am
Next Meeting	Saturday 16 September 2016
Signed	 Chairperson: Rob Spencer Date: September

Chairman's Report

Our Mission

We lead, facilitate, develop and deliver services and support for our communities with our communities.

Our Vision

Collaborative communities that enjoy diverse, sustainable and innovative services.

Our Values

People

- Customer Driven: Focused on the needs of the client
- Social Justice: Fairness and equity for all
- Respect and Dignity: Recognising the worth of each individual
- Inclusive: Allowing a voice for all
- Honesty: Accountability and transparency

Service

- Best Practice: Continuous improvement in all areas

Safety

- Focused on the safety of staff, volunteers and clients

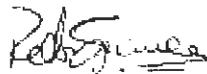
Environment

- Ecologically Sound: Caring for our environment
- Sustainability: Through responsible financial management
- Ethical: Doing right by others and the environment for the right reason

One thing STAR has proven to be excellent at, not only for this past year, but in previous years, is managing change. This past year, there was no exception to the pace and volume of change.

STAR. So far, we have replaced vacancies with Col Sutcliffe, Thomas Jithin and Peter Mann.

From the Chair, I say thank you to all our management team, our staff, our volunteers and our Board members. Without you, STAR would be less of an organisation and the ability to cope with changes, current and future, would be lessened.



Rob Spencer
Chairperson

In spite of circumstances, or perhaps because of, we have continued to grow, prosper and develop. We still consider ourselves to be important to the Redland community, we hope we are perceived as such, and we strive to live up to that image.

So, what happened this year?

In a re-vamped Strategic Plan, we extended our core business to include, as well as Transport and Volunteering, Care of frail, elderly, disabled and disadvantaged persons, Community Services to assist with services and resources to community groups with similar aims to ours.

We have had some changes at management level.

Peter Mann stepped aside into a part-time developmental role and allowed Patsy Wilshire to step up into the position of General Manager. On behalf of the Board, I wish to thank Peter for his sterling efforts in the 6 years at the wheel, with excellent stewardship and financial management. We would not be so strong without his guidance.

Patsy will outline the other changes to staff roles.

We feel we understand the pressures facing the frail, aged and disabled population with changes to funding, income, health and transport, and we are committed to those residents who rely on us to improve their quality of life and to add to that commitment.

We say to residents of Redlands and surrounding areas, we are here for you. We are increasing our role into the broader Aged Care arena and have commenced a concerted drive to be relevant in the Disabilities sector, with NDS due to roll-out in Redlands in 2018.

There have been some Board changes. We lost long-serving members Meg Barclay, Marjorie Wallace, Barbara Tollenaere, Rob Merli and Peter Harding. All left their roles for various reasons but with our thanks and best wishes. All are volunteers on the Board and for the commitments given of their free time, much is gained by the organisation from their expertise and experience. We thank them all for what they gave to

ANALYSIS OF ACTIVITIES
2013 - 2016

REASON FOR TRIP	NUMBER 13-14	NUMBER 14-15	NUMBER 15-16
Doctor, Medical	10841	12502	14699
Allied Health	4586	5128	3950
Hospital	2083	2460	5078
Outpatient	8366	8454	2156
Family	4273	4181	9373
Personal	2552	4168	5099
Shopping	11288	10311	9840
Social	11625	14048	17449
Respite			3430
Total	55642	63244	71023
MEDICAL	25876	30326	31585
SOCIAL	29738	32708	39489

General Manager's Report

Our chairman talks of change in the last 12 months, within his AGM report. We have endured and conquered change on so many levels – it has strengthened our ability to stand strong in the community that we serve.

We have a website that will be launched today and will highlight all the activities that STAR is involved with but for now I would like to focus on this word “**change**”.

We have seen **change** in the Aged Care Sector – with the introduction of the Commonwealth Home Support Program and My Aged Care.

We have seen **change** in the Disability sector with the early learnings of the National Disability Insurance Scheme and the work around the Redland Disability Network and the Transition Committee that prepares service providers for 2018 when the Scheme comes to Redland City.

We have seen **change** in our office environment, with Peter Manning filling the role of Business Development Manager and myself filling his shoes, leaving a gap in the Office Managers role, that was filled with Nectaria Chronopoulos – There is a theme here – that is “Succession Planning” if we have the people with the ability to do it, it should happen for the betterment of the organisation – in my opinion.

We have seen **change** with the Management of Community Transport in the West Moreton Region of Ipswich.

In STAR's case Change = Growth and Growth = Strength and Strength = A Strong Community. STAR will always strive to build and maintain Growth, as our Mission identifies, to lead, facilitate, support, develop and deliver services within our communities for our communities.

In closing I would like to congratulate the team for their undoubtable commitment and necessity of understanding the change that we have been

through in the last 12 months and the changes ahead, as there are many. This includes

- Rob Spencer - Chairman of the Board and The STAR Board of Directors
- Warren Doyle – Transport Manager
- Peter Mann – Business Development Manager
- Nectaria Chronopoulos – Office Manager
- Paul Barnes - Accounts
- Shalene Osvatics – Head Scheduler
- Julie Jones – Call Centre Supervisor
- Colleen Johnston – Care Co-ordinator
- Barbara Clay – Intake Officer
- Christine Plumridge – Receptionist and Administration
- Rob Fisher – Scheduler
- Geoff Johnson – Dispatch, Scheduler and Driver
- Al La Coste – Dispatch and Driver
- Deb Tearle – Volunteering Redlands
- And the 105 Volunteers that assist us in the office and driving our clients



Patsy Wilshire
General Manager



STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS

Report on the Financial Report

I have audited the accompanying financial report of Star Community Services Ltd, which comprises the statement of financial position as at 30 June 2016, and the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, a summary of significant accounting policies and other explanatory information and the directors' declaration.

The Responsibility of the Directors' for the Financial Report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the Corporations Act 2001 and for such internal control as the director's determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. I conducted my audit in accordance with Australian Auditing Standards. Those standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

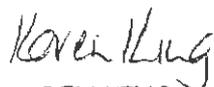
Independence

In conducting my audit, I have complied with the independence requirements of the Corporations Act 2001.

Audit Opinion

In my opinion, the financial report of Star Community Services Ltd is in accordance with the Corporations Act 2001, including:

- a. giving a true and fair view of the company's financial position as at 30 June 2016 and of their performance for the year ended on that date in accordance with the accounting policies described in Note 1; and
- b. complying with Australian Accounting Standards - Reduced Disclosure Requirements and the Corporations Regulations 2001.



KAREN KING
CHARTERED ACCOUNTANT
PO Box 105, Dayboro, Qld, 4521
DATED: 26 August 2016

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 307C OF THE
CORPORATIONS ACT 2001

TO THE DIRECTORS OF STAR COMMUNITY SERVICES LTD

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2016 there have been:

- 1 no contraventions of the auditor's independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- 2 no contraventions of any applicable code of professional conduct in relation to the audit.

Karen King

Karen King
Chartered Accountant

Date: 26 August 2016

PO Box 105
DAYBORO QLD 4521

STAR COMMUNITY SERVICES LTD

ABN 267 296 190 90

2016 FINANCIAL REPORT

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

DIRECTORS REPORT

Your directors present this report on the company for the financial year ended 30 June 2016.

Directors

The names of each person who has been a director during the year and to the date of this report are:

Mr Robin Hugh Spencer
Mrs Meg Barclay - resigned 8/6/2016
Mr Robert Merli
Mr Anthony John Christinson
Mrs Marjorie Wallace - resigned 10/8/2016
Mr Peter Harding - resigned 13/7/2016
Mrs Barbara Tollenaere - resigned 8/6/2016
Mrs Pam Bridges
Mrs Christine Saunders

Principal Activities

The principal activities of the company during the financial year was to provide Community Transport services through Star Community Transport, and volunteering intake services through Volunteering Redlands.

Short-term and Long-term Objectives

The Company's short-term objectives are to:

- Provide Community Transport services per Commonwealth Home Support funding, and Queensland Community Care funding, and non-funded Community Transport
- Maintain a Volunteering intake service to Redlands residents,
- Manage Community projects as requested by other organisations (funded and unfunded).

The Company's long-term objectives are to:

- Maintain Community Transport services in Redlands and Brisbane South, whether funded or unfunded;
- Provide Disability Support services to residents of the Redlands and Brisbane South, whether funded or unfunded;
- Provide Direct Care services to our ageing residents of the Redlands;
- Provide a Volunteering intake service to Redlands residents;
- Manage Community projects as requested by other organisations (funded or unfunded);
- Develop consortium, partnerships or amalgamations with other similar Community organisations, with a view of forming a Hub Community Centre in the Redlands.

Strategies

To achieve its stated objectives, the company has adopted the following strategies:

- Focus its management objectives on Community Transport and Disability Care programs'
- Leverage programs outside Community Transport with other Community Service providers, building consortiums, partnership or amalgamations, as required;
- Maintain focus on having a robust and significant Volunteer base, who are well trained and aware of the significant benefits they provide to residents who require care in Redlands and Brisbane South;

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

- The organisation strives for best practice through adherence to Quality programs required by funders, and through on-going training of all staff.

Key Performance Measures

The company measures its own performance through the use of both quantitative and qualitative benchmarks. The benchmarks are used by the Director's to assess the financial sustainability of the company and whether the company's short term and long-term objectives are being achieved.

	2016		2015	
	Actual	Bench- mark	Actual	Bench- mark
Number of new clients	1,018	900	756	900
Number of active clients	5,609	2,156	3,693	2,156
Commonwealth HACC Trips to funding	56,801	51,035	54,232	51,035
Queensland Community Care trips fund	11,244	9,304	8,503	9,304
Client Surveys-average satisfaction rates	95%	100%	95%	100%
Staff Climate Surveys (estimate)	95%	90%	95%	90%
Financial- Current ratio	520%	n/a	407%	n/a

Information on Directors

Mr Rob Spencer

Qualifications and Education

Experience

Special responsibilities

Chairperson

University Qualifications (Agriculture and Business)
C.dec

Board Position at STAR since 2004

Board Member- TDSA (Transport Development & Solutions Alliance)

Current Zone Chair of National Seniors, member of Policy Group, Branch Secretary of National seniors Australia

Current Convenor Redlands Disability Network

Past positions on Redlands Committee of the Ageing

Holds positions on Board Sub-Committees- WH&S, HR, Strategic Planning, Membership.

Ms Margaret Barclay

Qualifications and Education

Experience

Special responsibilities

Vice Chairperson

Former Registered General/Psychiatric Nurse
University Qualifications (Nursing)

Aged Care Qualifications

Australia Day Achievement Medal

Board Position at STAR since 2000

Manager- Community Aged Care Services Bayside

Various Health and Nursing positions

Holds positions on Board Sub-Committees-WH&S

STAR COMMUNITY SERVICES LTD
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Mr Rob Merli
 Treasurer
 Qualifications and Education Bachelor of Business
 Post Graduate Diploma Information Technology.
 CPA, Grad Dip IT, CISM, CISA, C.dec
 Experience Board Position at STAR since 2012
 Employed at government owned organisation
 Special responsibilities Holds positions on Board Sub-Committees-Finance

Mr Tony Christinson
 Company Secretary.
 Qualifications and Education Worked in Education
 Experience Board Position at STAR since 2013
 Chair of Board Donald Simpson Community Centre
 Chair Redlands Seniors Network
 Former President RDCOTA
 Special responsibilities Holds positions on Board Sub-Committees-Membership.

Ms Marjorie Wallace
 Director
 Qualifications and Education Diploma Applied Science
 Certificates in Child Protection/Counselling
 Experience Employed in the retail sector
 Board Position at STAR since 2013
 Past Volunteer at Donald Simpson Community Centre
 Volunteer Redlands Community Centre
 Special responsibilities Holds positions on Board Sub-Committees -HR

Ms Barbara Tollenaere
 Director
 Qualifications and Education Past Executive Officer of Dept of Premier and
 Cabinet Works. Extensive experience working in
 Queensland state government departments, and
 government owned corporations.
 Experience Board Position at STAR since 2015
 Past State Director- Institute of Office
 Professionals
 Special responsibilities Chair -Governance and Strategic Planning Sub
 Committee

Mr Peter Harding
 Director
 Qualifications and Education Senior Commissioned Officer- Queensland Police
 Experience Board Position at STAR since 2012
 Special responsibilities Chair - Human Resources Sub Committee

Ms Pam Bridges
 Director
 Qualifications and Education Registered Nurse, BA Social Welfare, Grad Diploma
 in Health Service Management, Ministerial
 Appointed Member of Nurse Adviser and
 Administrator Panels, Justice of Peace (Qual),
 Certified Quality Assessor, Pam has worked in the
 aged care sector for many years as a Director of

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

Nursing, General Manager, Re side till Care Manager for ACQ - Now LASA Q. For 10 years Pam runs her own Aged Care Consultancy and in this capacity she is involved in a wide range of activities across the State as well as interstate.

Experience Board Position at STAR since 2015
 Special responsibilities Nil

Ms Christine Saunders

Director

Qualifications and Education

Full Time Carer, South East Regional Disability Advisory Council Member (6 Years and appointed until 2019 with the full implementation of the NDIS), Free lance business Consultant

Experience

Board Position at STAR since 2015

Special responsibilities

Nil

Meetings of directors

During the financial year, 12 meetings of directors were held. Attendances by each director were as follows:

Directors' Meetings		
	Number eligible to attend	Number attended
Rob Spencer	12	12
Meg Barclay	12	11
Rob Merli	12	7
Tony Christinson	12	11
Marjorie Wallace	12	11
Barbara Tollenaere	12	11
Peter Harding	12	8
Pam Bridges	12	6
Christine Saunders	12	11

Contribution to Winding Up

The company is incorporated under the Corporations Act 2001 and is a Company limited by Guarantee. If the Company is wound up, the Constitution states that each member is required to contribute to a maximum of \$10 each towards meeting any outstanding obligations of the entity.

Auditor's Independence Declaration

The Auditor's Independence Declaration for the year ended 30 June 2016 has been received and can be found on page of the financial report.

This Directors' report is signed in accordance with a resolution of the Board of Directors.

Rob Spencer (Chair)

Date: 26 August 2016

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 307C OF THE
CORPORATIONS ACT 2001

TO THE DIRECTORS OF STAR COMMUNITY SERVICES LTD

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2016 there have been:

- 1 no contraventions of the auditor's independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- 2 no contraventions of any applicable code of professional conduct in relation to the audit.

Karen King
Chartered Accountant

Date: 26 August 2016

PO Box 105
DAYBORO QLD 4521

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS

Report on the Financial Report

I have audited the accompanying financial report of Star Community Services Ltd, which comprises the statement of financial position as at 30 June 2016, and the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, a summary of significant accounting policies and other explanatory information and the directors' declaration.

The Responsibility of the Directors' for the Financial Report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the Corporations Act 2001 and for such internal control as the director's determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. I conducted my audit in accordance with Australian Auditing Standards. Those standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence

In conducting my audit, I have complied with the independence requirements of the Corporations Act 2001.

Audit Opinion

In my opinion, the financial report of Star Community Services Ltd is in accordance with the Corporations Act 2001, including:

- a. giving a true and fair view of the company's financial position as at 30 June 2016 and of their performance for the year ended on that date in accordance with the accounting policies described in Note 1; and
- b. complying with Australian Accounting Standards - Reduced Disclosure Requirements and the Corporations Regulations 2001.

KAREN KING
CHARTERED ACCOUNTANT
PO Box 105, Dayboro, Qld, 4521
DATED: 26 August 2016

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

DIRECTORS' DECLARATION

In accordance with a resolution of the directors of Star Community Services Ltd, the directors of the company declare that:

- 1 The financial statements and notes as set out on pages 9 - 26, are in accordance with the Corporations Act 2001 and:
 - (a) comply with Australian Accounting Standards - Reduced Disclosure Requirements; and
 - (b) give a true and fair view of the company's financial position as at 30 June 2016 and of its performance of the year ended on that date.
- 2 In the director's opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.



Director



Director

Dated: 26 August 2016

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

STATEMENT OF PROFIT OR LOSS
For the year ended 30 June 2016

	Note	2016 \$	2015 \$
Grant revenue	2	1,918,097	1,831,572
Other revenue	2	646,469	590,078
Employee benefits expense		(1,156,443)	(966,399)
Depreciation expense	3	(254,524)	(197,367)
Transport expense		(658,490)	(659,647)
Fuel, light and power expense		(11,233)	(9,991)
Rental expense		(107,390)	(103,747)
Training expense		0	(10,199)
Audit, legal & consultancy expense		(21,923)	(37,026)
Administration expense		(494,315)	(462,640)
Profit/(Loss) for the year		----- (139,752)	----- (25,366)
Movement in Reserves		20,000	-
Profit/(Loss) for the year		----- (119,752) =====	----- (25,366) =====
Profit/(Loss) attributable to members of the entity		----- (119,752) =====	----- (25,366) =====

The accompanying notes form part of these financial statements.

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

STATEMENT OF COMPREHENSIVE INCOME
For the year ended 30 June 2016

	Note	2016 \$	2015 \$
Profit for the year		(119,752)	(25,366)
Other Comprehensive Income			
Items that will not be reclassified subsequently to profit and loss		-	-
		-----	-----
Items that may be reclassified Subsequently to profit and loss		-	-
		-----	-----
Other Comprehensive Income for the year		-	-
		-----	-----
Total Comprehensive Income for the year		(119,752)	(25,366)
		=====	=====
Total Comprehensive Income attributable to members of the entity		(119,752)	(25,366)
		-----	-----

The accompanying notes form part of these financial statements.

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

STATEMENT OF FINANCIAL POSITION
As at 30 June 2016

	Note	2016 \$	2015 \$
Current Assets			
Cash and cash equivalents	4	1,464,389	1,485,158
Trade and other receivables	5	56,922	49,115
Other Assets	6	140	-
		-----	-----
		1,521,451	1,534,273
Non-current Assets			
Property, plant & equipment	7	504,933	670,714
		-----	-----
		504,933	670,714
Total Assets		2,026,384	2,204,987
Current Liabilities			
Trade and other payables	8	135,537	88,042
Borrowings	9	101,275	108,057
Provisions	10	55,641	43,267
		-----	-----
		292,453	239,366
Non-current Liabilities			
Borrowings	9	17,934	119,209
Provisions	10	25,189	15,852
		-----	-----
		43,123	135,061
Total Liabilities		335,576	374,427
Net Assets		1,690,808	1,830,560
		=====	=====
Equity			
Reserves	11	-	20,000
Retained earnings		1,690,808	1,810,560
		-----	-----
		1,690,808	1,830,560
		=====	=====

The accompanying notes form part of these financial statements.

STAR COMMUNITY SERVICES LTD
 ABN 267 296 190 90

STATEMENT OF CHANGES IN EQUITY
 As at 30 June 2016

	Reserves	Retained Earnings	Total
Balance at 1 July 2014	20,000	1,835,926	1,855,926
Loss for the year	-	(25,366)	(25,366)
	-----	-----	-----
Balance at 30 June 2015	20,000	1,810,560	1,830,560
Loss for the year	-	(119,752)	(119,752)
Movement in Reserves	(20,000)	-	(20,000)
	-----	-----	-----
Balance at 30 June 2016	-	1,690,808	1,690,808
	=====	=====	=====

The accompanying notes form part of these financial statements.

STAR COMMUNITY SERVICES LTD
ABN 267 296 190 90

STATEMENT OF CASH FLOWS
As at 30 June 2016

	Note	2016 \$	2015 \$
Cash flows from operating activities			
Receipts of grants		1,918,097	1,831,572
Other receipts		593,161	550,886
Payments to suppliers and employees		(2,369,053)	(2,227,727)
Interest received		45,361	56,656
Interest paid		(10,035)	(13,426)
		-----	-----
Net cash provided by (used in) operating activities		177,531	197,951
Cash flows from investing activities			
Payment for property, plant & equipment		(97,243)	(372,849)
Proceeds/(repayment) from/(of) borrowings		(108,057)	76,720
Proceeds from sale of plant & equipment		7,000	17,545
		-----	-----
		(198,300)	(278,584)
Net increase/(decrease) in cash held		(20,769)	(80,633)
Cash and cash equivalents at beginning of financial year		1,485,158	1,565,791
		-----	-----
Cash and cash equivalents at end of financial year	5	1,464,389	1,485,158
		=====	=====

The accompanying notes form part of these financial statements.

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NOTES TO THE FINANCIAL STATEMENTS
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1 Statement of Significant Accounting Policies

Star Community Services Ltd applies Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB 1053: Application of Tiers of Australian Accounting Standards and AASB 2010-2: Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements.

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements of the Australian Accounting Standards Review Board (AASB and the Corporations Act 2001. The company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in the financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless otherwise stated.

The financial information, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts in the accounts have been rounded to the nearest dollar.

The financial statements were authorised for issue on the 26 August 2016 by the directors of the company.

Accounting Policies

a Revenue

Non-reciprocal grant revenue is recognised in profit and loss when the entity obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

If conditions are attached to a grant which must be satisfied before the company is eligible to receive the contribution, recognition of the grant as revenue is deferred until those conditions are satisfied.

When revenue is received whereby the entity incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability and the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

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Where the company receives non-reciprocal contributions of an asset from the government or other parties for no or nominal consideration, the asset is recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in the profit and loss.

Donations and interest are recognised as revenue when received.

All revenue is stated net of the amount of goods and services tax.

b Plant and Equipment

Plant and other equipment are measured on the cost basis, therefore carried at cost less accumulated depreciation and any accumulated impairment losses. In the event the carrying amount of plant and equipment is greater than its estimated recoverable amount, the carrying amount is written down immediately to its estimated recoverable amount and impairment losses are recognised with in the profit and loss or as a revaluation decrease if the impairment losses relate to a revalued asset.

Depreciation

The depreciable amount of all fixed assets including capitalised leased assets, is depreciated on a straight line basis over their estimated useful lives to the company commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful life of the improvements.

The depreciation rates used for each class of depreciable assets are:-

Class of Fixed Asset	Depreciation Rate	Basis
Plant & Equipment	7.6 - 33%	Cost
Motor Vehicle	10 - 25%	Cost

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at end of each reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are included in the income statement. When revalued assets are sold, amounts included in the revaluation reserve relating to that asset are transferred to retained earnings.

c Leases

Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are recognised as expenses on a straight line basis over the lease term.

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NOTES TO THE FINANCIAL STATEMENTS
For the year ended 30 June 2016

d Financial Instruments

Initial Recognition and Measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, that is equivalent to the date that the company commits itself to either the purchase or sale of the asset. Financial instruments are measured initially at fair value plus transactions costs, except where the instrument for those carried at fair value through is classified "at fair value through profit and loss" in which case transaction costs are recognised immediately as expenses in the profit or loss.

Classification and Subsequent Measurement

Financial instruments are subsequent measured at fair value.

- (i) **Financial Assets at Fair Value Through Profit and Loss**
Financial Assets are classified at "fair value through profit and loss" when they are held for trading for the purpose of short term profit taking.
- (ii) **Loans and Receivables**
Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are measured at amortised cost. Gains or losses are recognised in the profit or loss through the amortisation process and when the financial asset is derecognised.
- (iii) **Financial Liabilities**
Non Derivative financial liabilities other than financial guarantees are measured subsequently at amortised cost. Gains or losses recognised in profit or loss through the amortisation process and when the financial liability is derecognised.

Impairment

At the end of each reporting period, the company assesses whether there is objective evidence that a financial asset has been impaired. A financial asset is deemed impaired if, and only if, there is objective evidence of impairment as a result of one or more events having occurred, which has an impact on the estimated future cash flows of the financial asset.

Derecognition

Financial assets are derecognised when the contractual rights to receipt of cash flows expire, or when the financial asset and all substantial risks and rewards are transferred to another party. Financial liabilities are derecognised when the related obligations are discharged or cancelled or have expired. The difference between the carrying amount of the financial liability, which is extinguished or transferred to another party, and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in the profit and loss.

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NOTES TO THE FINANCIAL STATEMENTS
For the year ended 30 June 2016

e Impairment of Assets

At the end of each reporting period, the company assesses whether there is any indication that an asset may have been impaired. If such indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of asset's fair value less costs of disposal and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss, unless the asset is carried at a revalued amount in accordance with another Standard. Any impairment loss of a revalued asset is treated as a revaluation decrease in accordance with that other Standard.

f Employee benefits

Short-term employee benefits

Provision is made for the company's obligation for short-term employee benefits. Short-term employee benefits are benefits, other than termination benefits, that are expected to be settled wholly within twelve (12) months after the end of the period in which the employees render the related service, including wages, salaries and sick leave. Short-term employee benefits are measured at the undiscounted amounts expected to be paid when the obligation is settled.

Other long-term employee benefits

The Company's liabilities for annual leave and long service leave are included in other long-term benefits as they are not expected to be settled wholly within twelve (12) months after the end of the period in which the employees render the related service. Provision is made for the company's obligation for other long-term employee benefits, which are measured at the present value of the expected future payments to be made to employees.

The expected future payments incorporate anticipated future wage and salary levels, experience of employee departures and periods of service, and are discounted at rates determined by reference to market yields at the end of the reporting period on government bonds that have maturity dates that approximate the terms of the obligations. Upon the measurement of obligations for other long-term employee benefits, the net change in the obligation is recognised in the profit or loss classified under employee benefits expense.

The company's obligations for long-term employee benefits are presented as non-current liabilities in the statement of financial position, except where the company does not have an unconditional right to defer settlement for at least twelve (12) months after the end of the reporting period, in which case the obligations are presented as current liabilities.

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NOTES TO THE FINANCIAL STATEMENTS
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Retirement Benefit Obligations

All employees of the company receive defined contribution superannuation entitlements, for which the company pays the fixed superannuation guarantee contributions (currently 9.5% of the employee's average ordinary salary) to the employee's superannuation fund of choice. All contributions in respect of employee's defined contribution entitlements are recognised as an expense when they become payable. The company's obligation with respect to employee's defined contribution entitlements is limited to its obligation for any unpaid superannuation guarantee contributions at the end of the reporting period. All obligations for unpaid superannuation guarantee contributions are measured at the undiscounted amounts expected to be paid when the obligation is settled and are presented as current liabilities in the company's statement of financial position.

g Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term, highly liquid investments with original maturities of three months or less and bank overdrafts. Bank overdrafts are shown within short-term borrowings in current liabilities on the statement of financial position.

h Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

i Income taxes

No provision for income tax has been raised as the entity is exempt from income tax under Div 50 of the Income Tax Assessment Act 1997.

j Provisions

Provisions are recognised when the entity has a legal or constructive obligation, of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

k Comparative figures

When required by Accounting Standards comparative figures have been adjusted to conform with changes in presentation for the current financial year.

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NOTES TO THE FINANCIAL STATEMENTS
For the year ended 30 June 2016

- l Trade and Other Payables**
Trade and other payables represent the liabilities for goods and services received by the company during the reporting period that remain unpaid at the end of the reporting period. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.
- m Critical Accounting Estimates and Judgements**
The directors evaluate estimates and judgements incorporated into the financial statements based on historical knowledge and best available information. Estimates assume a reasonable expectation of future events are based on current trends and economic data and obtained both externally and within the company.
- n Key judgements**
Employee benefits
For the purpose of measurement, AASB 119: Employee Benefits (September 2011) defines obligations for short-term employee benefits as obligations expected to be settled wholly before 12 months after the end of the reporting period in which the employee render related services. As the company expects that most employees will not use all of their annual leave entitlements in the same year in which they are earned or during the 12 month period that follows (despite an informal company policy that requires annual leave to be used within 18 months), the directors believe that the obligations for annual leave entitlements satisfy the definition of other long-term employee benefits and therefore are required to be measured at the present value of the expected future payments to be made to employees.
- o Economic Dependence**
The company is dependent on the Department of Social Services for the majority of its revenue used to operate the business. At the date of this report, the Board of Directors has no reason to believe the department will not continue to support the company.
- p Fair Value of Assets and Liabilities**
The company measures some of its assets and liabilities at fair value on either a recurring or non-recurring basis, depending on the requirements of the applicable Accounting Standard.
- 'Fair value' is the price the company would receive to sell an asset or would have to pay a transfer a liability in an orderly (ie unforced) transaction between independent, knowledgeable and willing market participants at the measurement date.

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NOTES TO THE FINANCIAL STATEMENTS
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As fair value is a market-based measure, the closest equivalent observable market pricing information is used to determine fair value. Adjustments to market value may be made having regard to the characteristics of the specific asset or liability. The fair values of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. These valuation techniques maximise, to the extent possible, the use of observable market data.

To the extent possible, market information is extracted from the principal market for the asset or liability (ie the market with the greater volume and level of activity for the asset or liability). In the absence of such a market, market information is extracted from the most advantageous market available to the entity at the end of the reporting period (ie the market that maximises the receipts from the sale of assets or minimised the payments made to transfer the liability, after taking into account transaction costs and transport costs).

For non-financial assets, the fair value measurement also takes into account a market participants ability to use the asset in its highest and best use or sell it to another market participant that would use the asset in its highest and best use.

The fair value of liabilities and the entity's own equity instruments (if any) may be valued, where there is no observable market price in relation to the transfer of such financial instrument, by reference to observable market information where such instruments are held as assets. Where the information is not available, other valuation techniques are adopted and where significant, are detailed in the respective note to the financial statements.

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NOTES TO THE FINANCIAL STATEMENTS
For the year ended 30 June 2016

	2016	2015
	\$	\$
2 Revenue & Other Income		
Revenue		
Revenue from (non-reciprocal) government grants and other grants:		
- state/federal government grants	1,852,254	1,515,696
- other organisations	65,843	315,876
	1,918,097	1,831,572
Other Revenue		
Transport contributions	443,767	433,714
Interest	45,361	56,656
Other	157,341	99,708
	646,469	590,078
Total Revenue and Other Income	2,564,566	2,421,650
3 Profit for the Year		
Expenses		
Employee benefits expense		
- contributions to superannuation funds	97,737	81,178
Depreciation		
- motor vehicles	219,696	143,521
- furniture and equipment	34,828	53,846
	254,524	197,367
Rental expense on operating leases	107,390	103,747
4 Cash and Cash Equivalents		
Petty cash	500	500
Float	420	-
HACC account	84,517	27,122
Collections account	33,288	126,979
Other income account	16,247	20,087
Working account	25,767	10,470
Debit Mastercard	2,589	-
Term deposit	1,300,000	1,300,000
	1,464,389	1,485,158

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NOTES TO THE FINANCIAL STATEMENTS
For the year ended 30 June 2016

		2016	2015
		\$	\$
5	Trade and Other Receivables		
	Trade Debtors	14,358	5,682
	Provision for Impairment	-	-
	Rental Bond	30,000	30,000
	Other	12,564	13,433
		-----	-----
		56,922	49,115
6	Other Assets		
	Prepayments	-	-
		-----	-----
7	Property, Plant & Equipment		
	Plant & Equipment		
	Furniture & Fittings - at cost	14,424	14,424
	Less: Accumulated depreciation	(9,598)	(8,247)
		-----	-----
		4,826	6,177
	 Computer/Office Equipment - at cost	 137,829	 137,829
	Less: Accumulated depreciation	(97,089)	(78,505)
		-----	-----
		40,740	59,324
	 Motor Vehicles - at cost	 928,602	 839,859
	Less: Accumulated depreciation	(471,574)	(271,878)
		-----	-----
		437,028	567,981
	 Leasehold Improvements - at cost	 77,366	 77,366
	Less: Accumulated depreciation	(55,027)	(40,134)
		-----	-----
		22,339	37,232
	 Written down value	 504,933	 670,714
		=====	=====

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NOTES TO THE FINANCIAL STATEMENTS
For the year ended 30 June 2016

2016
\$

2015
\$

Movement in Carrying Amounts
 Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year.

	Plant and Equipment	Motor Vehicles	Total
Balance at beginning of the year	102,733	567,981	670,714
Additions at cost	-	97,243	97,243
Disposals	-	(8,500)	(8,500)
Depreciation expense	(34,828)	(219,696)	(254,524)
	-----	-----	-----
Carrying amount at the end of the year	67,905	437,028	504,933
	-----	-----	-----

8 Trade and Other Payables

Trade payables	20,311	27,247	
Other Payables	115,226	60,795	
	-----	-----	
	135,537	88,042	

9 Borrowings

Current			
Commercial Loan	101,275	108,057	
	-----	-----	
Non-Current			
Commercial Loan	17,934	119,209	
	-----	-----	

10 Provisions

Current			
Employee benefits - annual leave	55,641	43,267	
	-----	-----	
Non-Current			
Employee benefits - long service leave	25,189	15,852	
	-----	-----	

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NOTES TO THE FINANCIAL STATEMENTS
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	Employee Benefits \$	Total \$
Analysis of Total Provisions		
Opening balance at 1 July 2015	59,119	59,119
Additional provisions raised during the year	63,997	63,997
Amounts used	42,286	42,286
Balance at 30 June 2016	80,830	80,830

Provision for Employee Benefits

Provision for employee benefits represents amounts accrued for annual leave and long service leave.

The current portion for this provision includes the total amount accrued for annual leave entitlements. Based on past experience, the company does not expect the full amount of annual leave classified as current liabilities to be settled in the next 12 months. However, these amounts must be classified as current liabilities since the company does not have an unconditional right to defer the settlement of these amounts in the event employees wish to use their leave entitlement.

The non-current portion for this provision includes amounts accrued for long service leave that have not yet vested in relation to those employees who have not yet completed the required period of service.

In calculating the present value of future cash flows in respect of long service leave, the probability of long service leave being taken is based upon historical data. The measurement and recognition criteria for employee benefits have been discussed in Note 1(f).

	2016 \$	2015 \$
11 Reserves		
Employee Benefits	-	20,000
	-----	-----

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NOTES TO THE FINANCIAL STATEMENTS
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	2016	2015
	\$	\$
12 Capital and Leasing Commitments		
Operating Lease Commitments		
Being rent for premises:		
Payable:		
- not later than one year	33,970	101,910
- later than one year but not later than five years	-	33,970

The premises lease is a non-cancellable lease with a three year term, with rent payable monthly.

13 Events After the Reporting Period

The directors are not aware of any significant events since the end of the reporting period.

14 Key Management Personnel Compensation

Key management of the company are the Board of Directors (volunteers) and the Senior Management Team comprising the General Manager, Office Manager, Transport Manager and Finance Officer.

Key Management Personnel remuneration includes the following expenses:

	2016	2015
	\$	\$
Total key management personnel compensation	299,177	296,280

15 Other Related Party Transactions

The company's related parties include close family members of key management personnel and entities that are controlled or jointly controlled by those key management personnel individually or collectively with their close family members.

Transactions between related parties are on normal terms and conditions no more favourable than those available to other persons unless otherwise stated.

During the year there were no related party transactions.

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NOTES TO THE FINANCIAL STATEMENTS
For the year ended 30 June 2016

16 Financial Risk Management

The company's financial instruments consist mainly of deposits with banks, short-term investments, amounts receivable and payable and loans.

The carrying amounts for each category of financial instruments, measured in accordance with AASB 139 as detailed in the accounting policies in these financial statements, are as follows:

	Note	2016 \$	2015 \$
Financial Assets			
Cash and cash equivalents	4	1,464,389	1,485,158
Loans and receivables	5,6	56,922	49,115
		-----	-----
		1,521,451	1,534,273
Financial Liabilities			
Financial liabilities at amortised cost:			
Trade and other payables	8	135,537	88,042
Borrowings	9	119,209	227,266
		-----	-----
		254,746	315,308

17 Fair Value Measurements

The company has no assets or liabilities that are measured at fair value on a recurring basis after the initial recognition. The company has no assets or liabilities that are measured at fair value on a non-recurring basis.